

TECHNICAL**BULLETIN****** SAFETY WARNING ******TECHNICAL BULLETIN: 11-06****DATE:** July 8, 2011**SUBJECT:** Revision to Replacement Cable for 96XX Power Supplies**AVAILABILITY:** All Authorized Triton Distributors and Third Party Service Providers

| This bulletin addresses: | | Recommended Implementation is: | |
|--------------------------|--------------------------------|--------------------------------|--|
| | Documentation Changes | X | Now for all affected units |
| X | Hardware Service Issues | | All affected units during next service visit |
| | Software Announcements | | Optional |
| | Technical Tips | | No implementation required |

WARNING: This notice relates to a potential electrical shock hazard. If the conditions described below exist in your installation, failure to comply with the instructions in this notice could result in serious bodily injury or death.

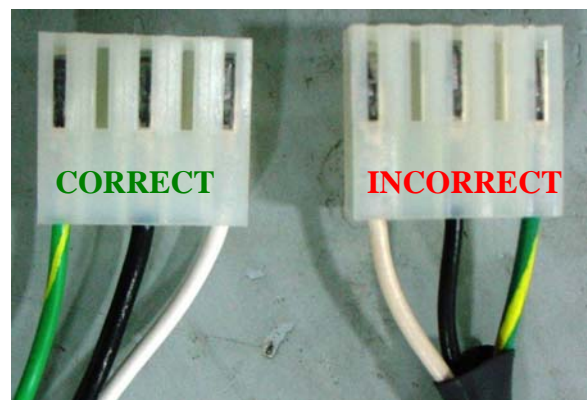
DESCRIPTION:

This safety announcement addresses a potential electrical hazard if both of the following two conditions exist:

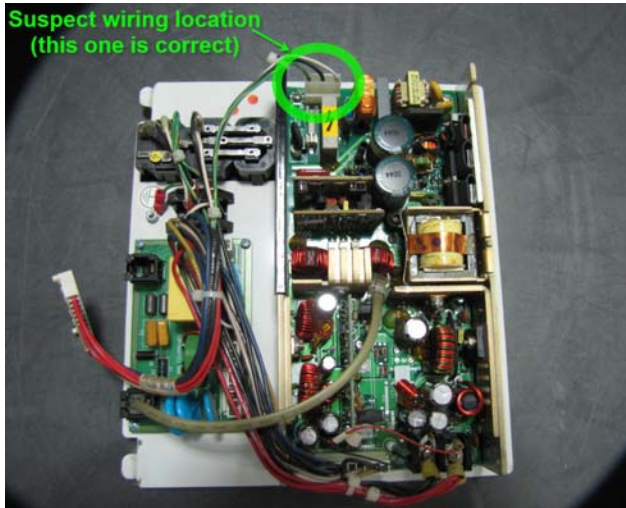
1. In some 96XX power supplies, the ground and neutral connections (green with yellow stripe and white) are reversed in the plug shown. The **CORRECT** plug is on the left. Plugs viewed from the "smooth" side. Opposite side has locking tabs.

AND

2. The building wiring is incorrect; for example neutral and hot are reversed.



The location of the connector in the power supply is illustrated below. Note the position of the locking tab.

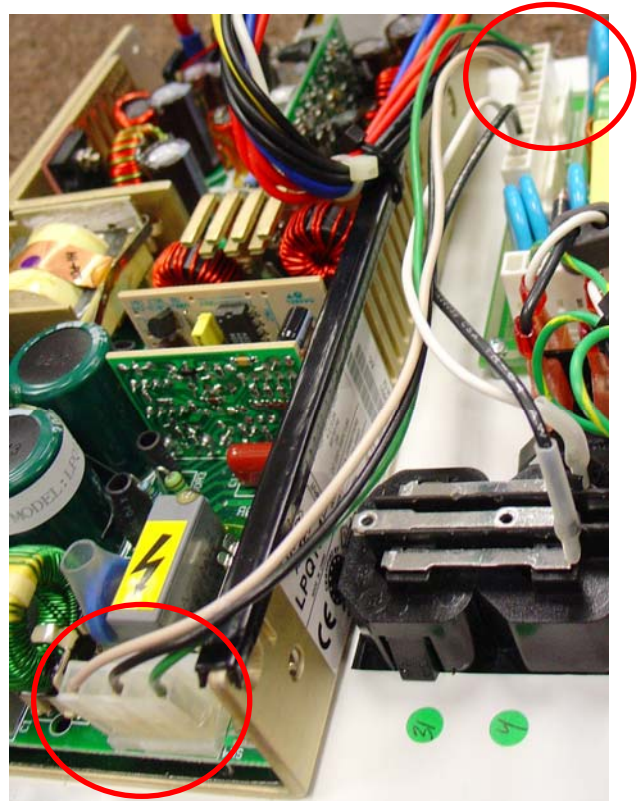


If you suspect the wiring in your facility, obtain an AC polarity checker available at any home improvement center. Plug the tester into the outlet to test. The lights displayed will indicate the condition of the circuit. If any condition other than "correctly wired" is indicated, contact a licensed electrician to investigate further.

If your 96XX requires a new cable, the replacement cable number is **09600-00011** and is available from Triton at no charge.

DO NOT be tempted to turn the connector around and install in the reverse manner.

The cable is routed from the power supply to the surge protector as shown.



If you have any questions, please contact Technical Support or our Parts Department at 1-901-248-6047 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.