



CONFIDENTIAL
TECHNICAL BULLETIN #12-05

DISTRIBUTION
ALL TRITON CUSTOMERS

June 21, 2012

TECHNICAL

BULLETIN

New Packaging Kit for NMD

Triton and ATMGurus are pleased to announce the availability of new and improved packaging kits for the Talaris NMD 50/100 dispensers. These packaging kits are designed to greatly reduce the incidence of damage incurred by NMD dispensers during shipping, and were tested to the Fed Ex 10-point drop test. All NMD dispensers will be shipped with these new packaging kits as of Monday, June 18, 2012. This bulletin will explain the various ways the new kits will be utilized and how they will be made available to our customers.

13 Month & 180-Day Warranty

All warranty replacement orders for either NMD-050 or NMD-100 dispensers will ship using these new packaging kits. As always, RMA warranty replacement orders will ship with prepaid return labels and damaged dispenser must be returned in the new packaging kit. Failure to use the new packaging kit may result in a reduction of your Warranty RMA credit.

- Please refer to "NMD 50/100 Packaging Instructions" (TDN 07103-00443) included with this bulletin for detailed instructions on repackaging NMD dispensers for shipment to Triton.

NOTE: If the replacement dispenser in question is a NMD-100 WITH EXTENSION, please note that the extensions WILL NOT BE ATTACHED, and will require assembly. This new process is to reduce damage exposure during shipping of your replacement NMD. The damaged NMD-100 being returned to Triton for warranty credit MUST HAVE THE EXTENSION REMOVED and packaged in the same manner as the replacement dispenser, and in the new packaging kit.

Additionally, NMD-100 dispensers will ship from Triton WITHOUT THE GREEN HANDRAILS. Please remove the handrails from the damaged dispenser for installation on the replacement dispenser. This new process is followed to reduce damage exposure during shipping of your replacement NMD.

Time & Material Repairs (ATMGurus)

The T&M Repair department at ATMGurus also began utilizing the new and improved packaging kits for NMD 050/100 dispensers on Monday, June 18, 2012. Any NMD dispenser repaired by ATMGurus will now ship out with the corresponding packaging kit. You may continue to utilize the following T&M repair part numbers to place your repair order.

08010-00164 Talaris NMD-050 T&M Repair
08010-00162 Talaris NMD-100 T&M Repair

ATMGurus highly recommends you keep the new packaging kit that arrives with your repaired dispenser for future shipments to the ATMGurus Repair department.

- Please refer to "NMD 50/100 Packaging Instructions" (TDN 07103-00443) included with this bulletin for detailed instructions on repackaging NMD dispensers for shipment to ATMGurus.



CONFIDENTIAL
TECHNICAL BULLETIN 12-05
CONTINUED

NOTE: If utilizing the new packaging kit to send in your NMD-100 WITH EXTENSION to ATMGurus for T&M Repair, please note to REMOVE THE EXTENSION BRACE (ITEM 6 IN THE BELOW IMAGE) AND RETAIN. DO NOT SEND IT with the NMD-100 dispenser for repair. Please be sure to PACKAGE THE EXTENSION FOR SHIPMENT with your dispenser per the "NMD 50/100 Packaging Instructions" (TDN 07103-00443) included with this bulletin.



Additionally, remember to REMOVE and RETAIN the GREEN HANDRAILS before sending your NMD-100 dispenser to ATMGurus for T&M Repair. ATMGurus will not replace the green handrails. This new process is followed to reduce damage exposure during shipping of your repaired NMD.

Talaris NMD-050 / 100 Purchases (ATMGurus)

Beginning Monday, June 18, 2012, all NMD-050 / 100 dispensers purchased from ATMGurus will be shipped utilizing the new packaging kits.

ATMGurus highly recommends you keep the new packaging kit that arrives with your repaired dispenser for future shipments to the ATMGurus Repair department.

Part numbers and ordering options for NMD-050 / 100 dispensers can be found at the following link:

<http://www.atmgurus.com/estore/results.php?make=Triton&model=Dispenser&type=&cat=NMD>

New Packaging Kits (ATMGurus)

Beginning Monday, June 18, 2012, ATMGurus will be providing these new packaging kits for sale. If you would like the opportunity to purchase a kit please utilize the following part numbers at www.atmgurus.com.

06300-00050	Packaging Kit for Talaris NMD-050	\$108.00
06300-00100	Packaging Kit for Talaris NMD-100	\$135.00