

# TECHNICAL BULLETIN

**TECHNICAL BULLETIN: 12-07**

**DATE:** July 27, 2012

**SUBJECT:** Release of updated Printer Assembly for the Traverse ATM

**AVAILABILITY:** All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Documentation Changes		Now for all affected units
<b>X</b>	<b>Hardware Service Issues</b>		All affected units during next service visit
	Software Announcements		Optional
	Technical Tips	<b>X</b>	<b>No implementation required</b>

**DESCRIPTION:**

Triton announces the release of an updated printer assembly for the Traverse model ATM.

The new printer assembly incorporates a new printer controller board. The complete printer assembly is backward compatible into the earlier models originally delivered with the earlier printer assembly.

The controller board, printer, or other individual components are not backward compatible. Availability of the older printer assembly and individual parts will be limited.

Model numbers for the older and newer assemblies are:

- SRU-S2 previous
- LRPV V current

Model numbers can be found on the white sticker on the left side of the printer assembly.

Printer firmware identification is also available on the Configuration Summary or Diagnostics>Printer>Device Status report.

- | Model    | Firmware version |
|----------|------------------|
| • SRU-S2 | Hantel LPU06     |
| • LRPV V | Hantel TPU06     |





New Traverse units beginning with the following serial numbers will have the new printer assembly.

RL331B LRL331B12073xxxx

RL3310 LRL331012114xxxx

RL3314 LRL331412114xxxx

RL331D LRL331D12122xxxx HCDU (two high dispenser) will only have the new printer.

Remember: DIP switch settings for Triton ATMs using both printer styles are 1 & 7 ON, all others OFF. If DIP switch settings are made, the reset button must be pushed to activate the changes.

**If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.**