



TECHNICAL

BULLETIN

TECHNICAL BULLETIN: 12-15

DATE: November 20, 2012

SUBJECT: Shipping Screw Added to NMD50

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Documentation Changes	X	Now for all affected units
	Hardware Service Issues		All affected units during next service visit
	Software Announcements		Optional
X	Technical Tips		No implementation required

DESCRIPTION:

Effective immediately, all repair NMD50 dispensers will be equipped with a shipping screw to protect the cover from jarring loose during shipping. It has been discovered that sometimes during shipping of NMD50s, the yellow latches are jarred and become unlatched. This causes the top cover to move and tear away from the latch or black plastic side of the NMD. A shipping screw will be drilled into the top cover and the side case, just above the CMC board. A label to identify the screw will be attached to the cover. The shipping screw and label will be added to units sent in for repair. Once the current stock is depleted, new units ordered will have this shipping screw.

This screw should be removed before installation.



Note: Once the shipping screw is removed, it is recommended that it be retained for future use.

If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.