



TECHNICAL

BULLETIN

TECHNICAL BULLETIN: 12-17

DATE: November 29, 2012

SUBJECT: Cassettes/RVs Returned with NMDs for Warranty Claims

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
<input type="checkbox"/>	Documentation Changes	<input checked="" type="checkbox"/>	Now for all affected units
<input type="checkbox"/>	Hardware Service Issues		All affected units during next service visit
<input type="checkbox"/>	Software Announcements		Optional
<input checked="" type="checkbox"/>	Technical Tips		No implementation required

SCOPE: This bulletin addresses all NMD dispensers that are covered under the 13 month warranty.

DESCRIPTION:

If an NMD that remains under the warranty is sent to Triton/ATMGurus, the cassette(s) and reject vault must also accompany the NMD shipment. The cassette(s) and reject vault must be packed in a separate carton from the NMD dispenser.

Note: Packaging kits **06300-00050** (for NMD 50) and **06300-00100** (for NMD 100) are intended for dispensers only. A separate carton must be used to pack the cassette(s) and the reject vault.



06300-00050



06300-00100

If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.