



TECHNICAL

BULLETIN

TECHNICAL BULLETIN: 13-01

DATE: January 03, 2013

SUBJECT: Release of US Software Version 3.2

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Documentation Changes	X	Now for all affected units
	Hardware Service Issues		All affected units during next service visit
X	Software Announcements		Optional
	Technical Tips		No implementation required

DESCRIPTION:

Triton announces the release of **Software Version 3.2 for the US** for the following Triton ATMs with the X2 controller: RL1600, RL2000, RL5000, FT5000, RT2000, and Traverse. Read this bulletin and the release notes carefully before deciding to upgrade your software. Release notes (*X2 3.2.0 US Software Release Notes.pdf* and *Traverse 3.2.0 US Release Notes.pdf*) may be found on the Triton partner website (www.TritonATM.com).

New Triton ATMs ordered will be shipped with this software already installed.

Note: New software for XScale controllers will be announced via a separate Technical Bulletin.

New features include:

• **EMV Capability**

An EMV Level 2 compliant kernel that is capable of processing ICC cards is included in this software. In order to enable EMV on the ATM,

- 1) An EMV card reader (Sankyo ICM330 or Sankyo ICT3K5/7) must be installed, and
- 2) To activate EMV, the customer must enter a code on the ATM. This code will be provided by Technical Support or via the Triton website (www.tritonatm.com). Call your salesperson for further details.

(Note: Before attempting to activate, check with the host processor to ensure host provides EMV support.)

• **Vault Door Alarm Behavior**

Door Open error clears automatically when the vault door is closed.



- **SSL Certificates**

Certain SSL certificates are included in this release and will not need to be installed separately.

All features previously released for the RL/FT/RT 3.1 software are also included with the 3.2 software for Traverse, including:

- **Management Favorites Menu**

As a starting point for the Management Functions, a Favorites Menu has been added that can be configured to the needs of each user.

- **Cassette Denomination Security**

This ensures the administrator has proper access to the vault before allowing a change in the denomination for a cassette.

- **Minimize Partial Dispense**

This software release contains the feature to minimize partial dispenses by tracking the estimated number of bills remaining in the dispenser and not allowing dispenses of more than that amount.

You must perform cassette closes after installing this software, or the ATM will go out of service when the ATM believes it is low on cash. Please refer to the software release notes for further details.

Other features added from the 3.1 version include:

- | | |
|---|--|
| • Show Corrective Actions for Terminal Errors | • Modem Communication Time Improvement |
| • Firewall Support | • File Transfer Interruption Recovery |
| • Send Range of Journals to Triton Connect | • Software Update History |
| • Enable/Disable Journal Upload | • Notification of Terminal Warnings |

Please read the Software Release Notes for more details and additional functionalities not listed above.

If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.