# TECHNICAL BULLETIN

**TECHNICAL BULLETIN: 13-10**

**DATE:** April 19, 2013

**SUBJECT:** Release of Argo Software Version 3.3.0 for US

**AVAILABILITY:** All Authorized Triton Distributors and Third Party Service Providers

| This bulletin addresses: | | Recommended Implementation is: | |
|---|---|---|---|
| | Documentation Changes | | Now for all affected units |
| | Hardware Service Issues | | All affected units during next service visit |
| X | **Software Announcements** | | Optional |
| | Technical Tips | X | **No implementation required** |

## DESCRIPTION:

Triton announces the release of **Software Version 3.3.0 for US** for the ARGO 7" and ARGO 12.1" ATMs. Please read this bulletin and the release notes carefully. Release notes (*ARGO 3.3.0 US Software Release Notes.pdf*) may be found on the Triton partner website (www.TritonATM.com).

***NOTE: It is recommended not to import parameters from an external storage device from a machine other than ARGO!***

Features for 7" ARGO only:

**Touch Screen Display**

The ARGO 7 is a touch screen that can be used for Customer Transactions and Management Functions.
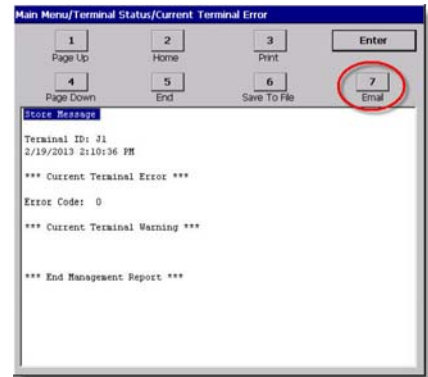
**Electronic Receipts**

Instead of printing paper receipts, the ARGO 7 has the capability to send customers electronic receipts, or e-Receipts, by either an email or SMS (text message) to a customer's email account or cell phone. Available only if the ATM is set up to use TCP/IP or wireless, it is configured and enabled via *Main Menu > Terminal Configuration > More Options > Electronic Receipt Host Config.*

## Email Management Reports

When viewing a report in Management Functions, there is now a new option (**7 – Email**) to send the report text to an email address. Note that this feature is only available when electronic receipts are configured and will not be available for electronic journal reports.

*A sample of a report showing the Email option.*

Features for both 7" and 12.1" ARGO:

## Advanced Dispenser Security Module

ARGO ATMs include a new dispenser security module which provides for advanced security between the mainboard of the ATM and the dispenser itself. This includes a requirement to synchronize the security module in the vault to the mainboard anytime either of these components is changed in the ATM. (Note that on new units the synchronization will be done at the factory.)

## Enhanced Virtual Keyboard

A new option is available to allow a cell phone style entry method in Management Functions, referred to as "Phone Entry" in the lower right corner of the virtual keyboard display. The default entry method will be the current "Triton Entry" method until "Phone Entry" is selected.

## Ad Graphics Sizes

Due to resolution differences from earlier Triton ATM models, graphic sizes have changed. New width and height in pixels are:

|  | ARGO 7" | ARGO 12.1" |
|---|---|---|
| Full Ad | 796 x 476 | 796 x 596 |
| Welcome Ad | 446 x 294 | 408 x 329 |
| Header | N/A | 796 x 90 |
| Transaction Ad | 796 x 300 | 796 x 341 |

Please review the release notes for the more details and helpful images of these features.

**If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.**