



TECHNICAL

BULLETIN

TECHNICAL BULLETIN: 13-13

DATE: May 15, 2013

SUBJECT: SCDU Firmware and Packer Plate Replacement for Canadian Polymer Notes

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Documentation Changes	X	Now for all affected units
X	Hardware Service Issues		All affected units during next service visit
X	Software Announcements		Optional
	Technical Tips		No implementation required

DESCRIPTION:

Triton announces the release of the SCDU Firmware version 9.10.17 and the SCDU Cassette Packer Plate for Canada. To properly dispense Canadian polymer currency, the SCDU requires a firmware and cassette packer plate update. The SCDU firmware loader version 2.0 is available for download on www.Tritonatm.com and is located under the "Technical Support" tab. This loader requires a "straight-through" serial download cable which is NOT included in the kit but can be purchased at any electronics store.

The SCDU firmware is comloc controlled and can be purchased with the number of loads required. The Triton SCDU firmware loader kit, which contains the comloc with the number of loads purchased, is available as part number **06300-00007**. Additional SCDU firmware updates can be ordered from Triton as needed.

The packer plate upgrade part number is **41017-00002** and the SCDU packer plate replacement instructions are available for download from the Triton partner site.

NOTE: Both the SCDU Firmware and the Packer Plate must be upgraded to ensure proper dispensing of Canadian polymer currency.

If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.