



TECHNICAL

BULLETIN

TECHNICAL BULLETIN: 13-16

DATE: June 14, 2013

SUBJECT: Triton Connect Email Status Messages (Port 25)

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Documentation Changes		Now for all affected units
	Hardware Service Issues		All affected units during next service visit
X	Software Announcements		Optional
	Technical Tips	X	No implementation required

DESCRIPTION:

Many ISPs have an impending change to shut down port 25. Triton Connect currently uses this port as the default to send email notices of ATM errors. The email service providers also use port 465 and port 587, although these ports require a login and password. Triton Connect is currently unable to provide a login and password.

Check with your ISP if there is an option to continue to allow port 25 (many ISPs have a business level option that includes this) or if there is an alternate port they accept that does not require authentication.

A Triton Connect update is scheduled for later this year to provide the ability to enter a login and password for ports that require authentication.

If you have any questions, please contact Technical Support or our Parts Department at 1-228-575-3100 from outside North America or toll free in the U.S./ Canada 1-800-259-6672.