TECHNICAL BULLETIN: 13-27

DATE: October 23, 2013

SUBJECT: Release of Software Upgrade for SecureTrust and Trustwave SSL Certificates

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Hardware Service Issues		Now for all affected units
	New Kit/Parts Available		All affected units during next service visit
X	Software Announcements	X	Optional
	Technical Tips		No implementation required

DESCRIPTION:

Triton announces the release of an update which allows an XScale or X2 ATM to communicate with hosts which use SecureTrust or Trustwave SSL certificates. The update enables SecureTrust and Trustwave certificates to be approved by the ATM in order to process transactions via SSL.

- The following load files are included with this release:
 - xt20cast1.0.0.tlf For XScale
 - Xt30cast1.0.0.tfv For X2 / Traverse / ARGO

No specific hardware is required for this software. It can be loaded on any XScale or X2 system. The ATM must be running application version 2.4.0 or greater.

IMPORTANT: When installing any update, the ATM restarts itself as part of the installation process. When installing this particular update for SSL certificate authorities, after the automatic restart, the unit MUST be manually restarted via management functions.

Please refer to the software release notes on the Triton website for additional information regarding the update.

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100 or toll free in the U.S. / Canada 1-800-259-6672.

Visit www.Triton.com for additional information.

For all ATM Parts, Repair, and Training needs, visit www.atmgurus.com.