



# TECHNICAL BULLETIN



CONFIDENTIAL

## TECHNICAL BULLETIN: 14-16

**DATE:** October 16, 2014

**SUBJECT:** APCA

**AVAILABILITY:** All Authorized Triton Distributors in Australia

This bulletin addresses:	
<input type="checkbox"/>	Hardware Service Issues
<input type="checkbox"/>	New Kit/Parts Available
<input type="checkbox"/>	Software Announcements
<input checked="" type="checkbox"/>	Technical Tips

Recommended Implementation is:	
<input checked="" type="checkbox"/>	Now for all affected units
<input type="checkbox"/>	All affected units during next service visit
<input type="checkbox"/>	Optional
<input type="checkbox"/>	No implementation required

### DESCRIPTION:

To meet APCA's requirements, the following policies must be met for all Triton ATMs in Australia:

- For TCP/IP communications, always use SSL.
- For TCP/IP communications, always enable the ATM's firewall, and configure the firewall to be most restrictive and to block as much as possible.
- For TCP/IP communications with DHCP, always use DHCP best practices such as <http://technet.microsoft.com/en-us/library/cc780311%28v=ws.10%29.aspx>
- For TCP/IP communications with DNS, always use DNS best practices such as <http://technet.microsoft.com/en-us/library/cc778439%28v=ws.10%29.aspx> or <http://www.cisco.com/web/about/security/intelligence/dns-bcp.html>
- Always use MACing.
- When decommissioning an EPP, ship the EPP to Triton under a controlled chain of custody, and Triton will then erase the EPP's keys.