

TECHNICAL BULLETIN

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SUBJECT:
RELEASE OF WINDOWS CE6 FIELD UPGRADE SOFTWARE

TECHNICAL BULLETIN: 16-11
DATE: OCTOBER 03, 2016

Available to all authorized Triton distributors and third party service providers.

OPTIONAL UPGRADE: RELEASE OF WINDOWS CE6 FIELD UPGRADE SOFTWARE FOR US, CANADIAN, AND AUSTRALIAN MARKETS

Triton announces the release of a software update to Windows CE6 for the following units:

RL53	X2 only	US / Canada / Australia
FT53	X2 only	US / Canada / Australia
RT23	10.4" display, X2 only	US / Canada / Australia
RL23	8" display only	US / Canada / Australia
ARGO 7		US / Canada / Australia
ARGO 12		US / Canada / Australia / UK

****Note****

The Windows CE software version required to support this upgrade must be 5.0.1400.24 or higher.

t-so-6.0.0.2.tfv	All units listed above	Operating system update
t-ex-bootdiag-2.3.0.3.tr6	All units listed above	Boot diagnostics utility
t-fs-xcse-4.0.017a-tr6	RL53 FT53 RT23 RL23	US / Australia - full load file
t-fs-xcae-4.0.0.17a.tr6	RLXX FTXX RTXX RL23	Canada - full load file
t-fs-wtcs-4.0.0.17a.tr6	ARGO 7	US / Canada - full load file
t-fs-wtcs-4.0.0.17b.tr6	ARGO 7	Australia - full load file
t-fs-scsf-4.0.0.17.tr6	ARGO 12	US / Canada / Australia - full load file
t-fs-suke-4.0.0.17a.tr6	ARGO 12	UK - full load file

Detailed software load instructions begin on page 2 of this bulletin.

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100 or toll free in the U.S. / Canada 1-800-259-6672. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.

ECO:

1030998, 1031065
1030748, 1031242

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The cost of this field upgrade will be \$99 USD. Credits for software activation can be purchased by calling 1-800-259-6672 toll-free for U.S./Canada, or by dialing 1-228-575-3100 and choosing option 3.

For additional information, release notes and software can be found at www.tritonatm.com.

To upgrade to Windows CE6, follow instructions below:

1. Ensure that the main board can be upgraded in the field. Access the configuration summary via *Management Functions > Terminal Status > Configuration Summary > Windows CE Version*. The version must be 5.0.1400.24 or greater to upgrade to CE6.

```
Size: 74 KB
Date and Time: 03/14/2012 9:58:18 AM
Filename: sankyo330.d11
Version Number: 1.0.0.5
Size: 43 KB
Date and Time: 04/08/2013 7:06:52 AM
Triton Controller Version: X2-H.03
Flash ID: 0xff 0xff 0xff 0xff 0x6f 0xff 0xff 0xff 0x1f 0x6d 0x2a 0x0
MMC Address: 00-00-49-00-08-76
Windows CE Version: 5.0.1400.24
Startup Stage 1 Version: 2.2.0.00
Startup Stage 2 Version: 2.2.0.00
```

****Note****

Cassette Close and Day Close functions are recommended as these values will be reset during the upgrade process.

For a successful upgrade, three software files are required. Please save the operating system update file and the boot diagnostics utility, plus the applicable full load file to USB device.

2. Place the applicable software on a USB flash drive, then insert the flash drive into an open USB port on the ATM.
3. Save the current ATM parameters via *Management Functions > Terminal Status > Save Parameters to External Storage*. Next, perform a software update and select **t-os-6.0.0.2.tfv**.
4. After the terminal reboots, go to *Management Functions > System Parameters > Restart Terminal* to reboot the ATM an additional time.

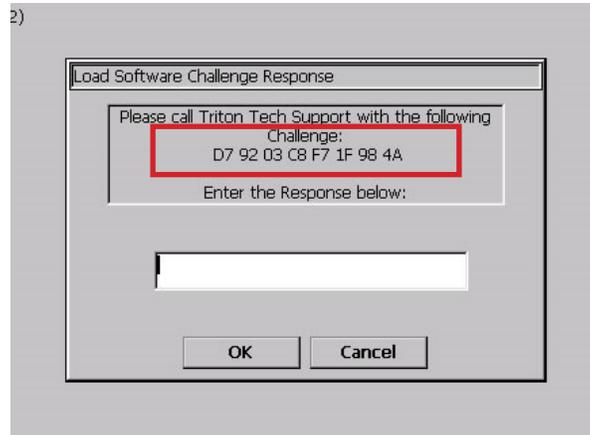
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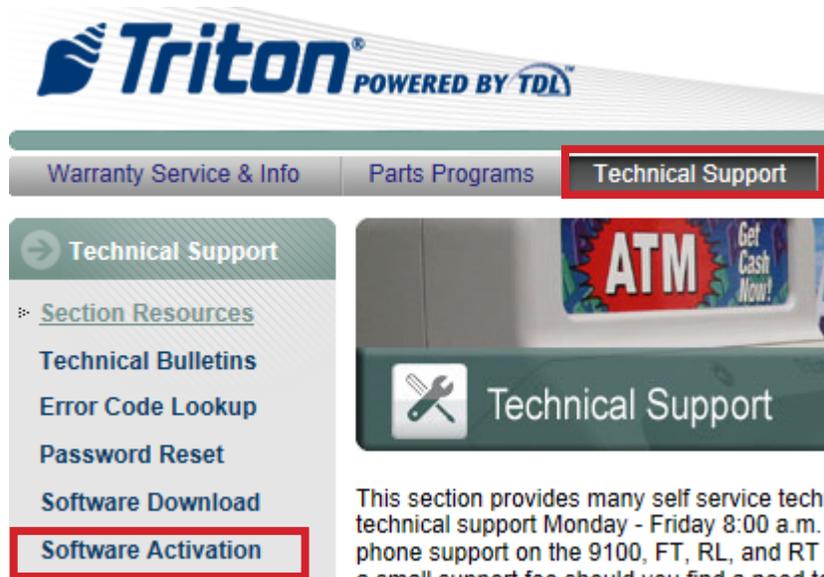
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- When prompted, enter the master user ID and password.
- After software download is complete, the following screen will appear.
Retain the 16-digit challenge code for use in step 10.



- Log into www.tritonatm.com.
- Click on the Technical Support tab, then select Software Activation from the menu on the left-hand side.

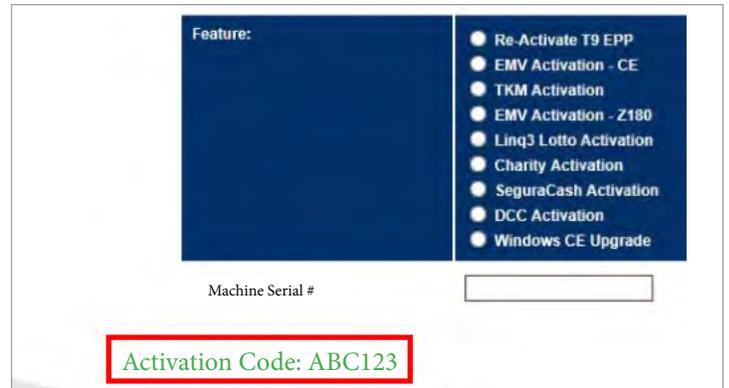
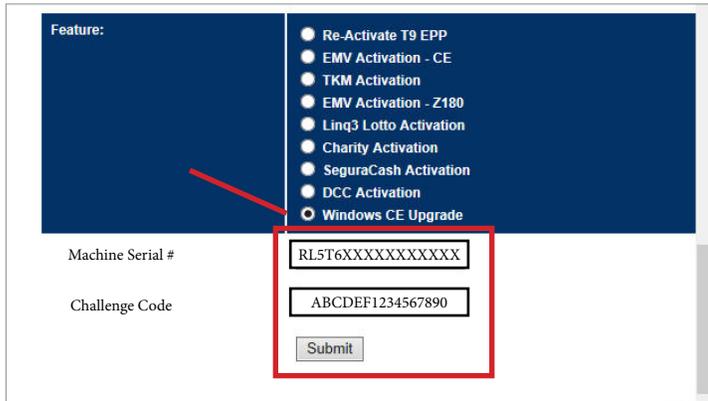


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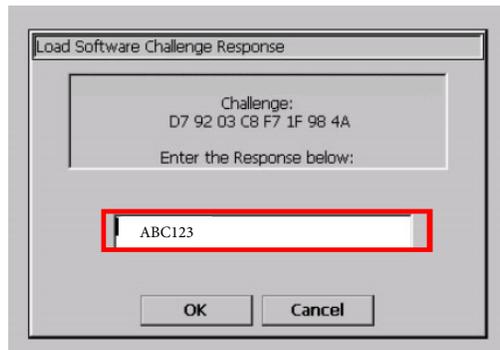
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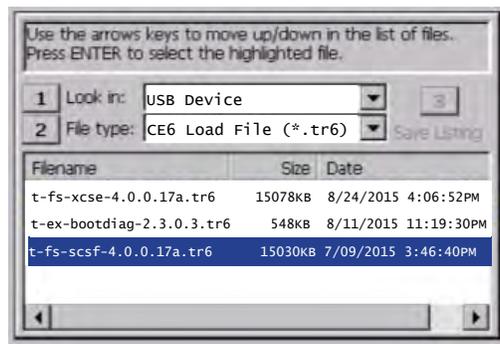
9. Scroll to the bottom of the screen and select Windows CE Upgrade.
10. Enter the 16-digit challenge code obtained in step 6, and click Submit.
11. Retain the activation code that appears.



12. Enter the activation code as your challenge response on the ATM, and press Enter on the keypad.



13. Use the arrow keys on the keypad to select the proper software for your unit, then press Enter.

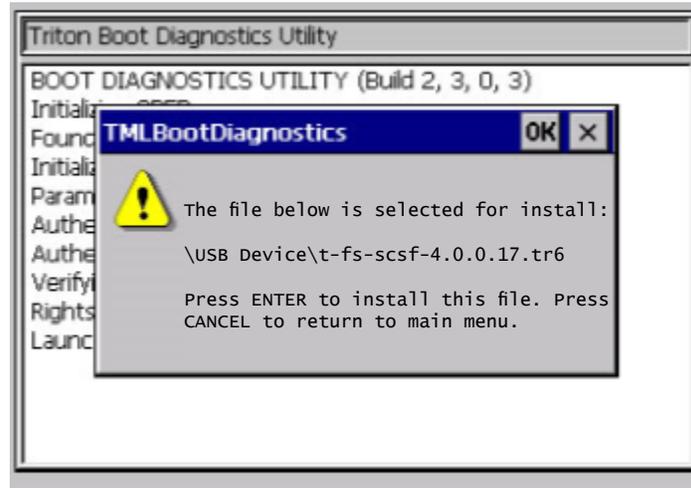


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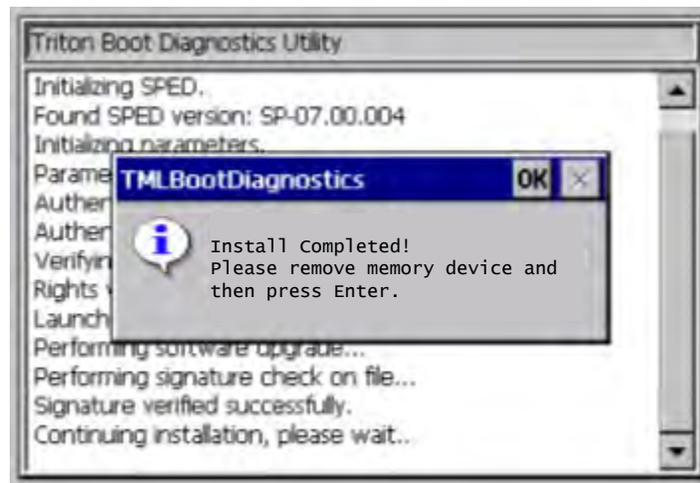
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14. When the following screen appears, press Enter on the keypad to install the selected software file.



15. After installation is complete, the following screen will appear. Remove flash drive from USB port, then press Enter.



16. Perform any necessary software updates and install any available service packs.

17. Configure ATM, then run a test transaction.

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