



TECHNICAL BULLETIN

CONFIDENTIAL

SUBJECT:
TRITON CONNECT 6.0 SERVICE PACK 5

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Available to all authorized Triton distributors and third party service providers.

OPTIONAL SOFTWARE UPGRADE: TRITON CONNECT 6.0 SERVICE PACK 5

Triton announces the release of Triton Connect 6.0 Service Pack 5 (SP5) software. This release replaces the previous SP4, and adds support for the anti-skim card reader in Triton Connect. Please contact Triton Technical Support for download instructions.

In addition, this software release (SP5) resolves the following issues:

- In some cases, Triton Connect would call an ATM more than the set number of retries if the call continued to fail.
- If an ATM had EMV enabled but all EMV applications were disabled, the ATM would not be shown in the EMV data report.
- Improper database merging when two databases have different upgrade history
- Certain outgoing calls not being placed
- Triton Connect Call Monitor crashing under a heavy load of incoming TCP/IP calls

Triton Connect 6.0 SP5 also includes new and modified features from previous service packs:

Service Pack 4: Added support for TLS 1.2 and the ability to select a date range on more reports.

Service Pack 3: Added improvement to Triton Connect Numbers and Version Numbers Report, performance enhancements for the Terminal manager, and corrected Call Viewer crashes.

Service Pack 2: Added support for T9 error codes, and the ability to send load files to CE6 and CE7 ATMs.

Service Pack 1: Added the ability to enable or disable SSL for sending email alerts and allowed Triton Connect to accept self-signed certificates.

See **Technical Bulletin 15-01** for the benefits of upgrading to Triton Connect 6.0.

****Notes****

**A new comloc will be required if upgrading from Triton
Connect 5.X or earlier.**

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-800-259-6672, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.