



TECHNICAL BULLETIN

CONFIDENTIAL

SUBJECT:
ARGO 15 SANKYO 33B FIRMWARE

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Available to all authorized Triton distributors and third party service providers.

FIRMWARE UPDATE FOR ARGO 15 33B ANTI-SKIM CARD READER

Triton announces an update for ARGO 15 units with a Sankyo 33B Anti-Skim card reader. This update is only required if the card reader has a firmware version prior to Rev M. Firmware version can be determined via *Management Functions > Diagnostics > Card Reader > Card Reader Status*. If the second or fifth sets of values are different than the circled numbers below, the firmware update is required.

Terminal ID: 123ALPHA12345
12/27/16 10:18:54 AM

Card Reader Status

Card Reader Type: Sankyo ICM33B Anti-Skim
Device ID: NIDEC SANKYO CORPORATION
Firmware Ver: 4977-01B 4975-01M 4924-01B 4962-01A
4963-01C 4977-01C 4978-01G 365E06
Serial Num: A1234567
Metal Detector: Present

This update corrects an issue where the 33B Anti-Skim card reader can become unresponsive if latching is disabled at the ATM. See release notes at www.tritonatm.com for more information. The following load file is included with this release:

t-us-sankyo33BRevM-1.0.0.0.tr7 for ARGO 15

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-800-259-6672, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.