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# **TECHNICAL BULLETIN**

### SUBJECT: ARGO TOUCH SCREEN CALIBRATION

## TECHNICAL TIP: 17-12 DATE: AUGUST 28, 2017

#### TRITON TECHNICAL TIP -

#### **CALIBRATION UTILITY FOR ARGO 15 OR ARGO FT TOUCHSCREEN**

In the event that an ARGO 15" touch screen or touch screen controller board is replaced in the field, user may need to run Triton's ARGO touch screen calibration utility. This utility can also be used when experiencing touch response or display alignment problems in the field. Follow the instructions below to load and run touch screen calibration utility.

- 1. Visit www.tritonatm.com. Log in with username and password.
- 2. Click on the Software Download link in left hand panel.
- 3. Click on the ARGO product tab, and type 'screen' into the search bar.

RL1600	RL2000/	FT5300/RL5300/RT2300 X2	Traverse	ARGO	Versasafe			
Add Down	nload							
						Search: SCIEEN		
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		ADOO 15 To al Ocean Ocean	-E		1000 10	Touch Serees Calibration Utility ain	Edit	

- 4. Save and extract calibration utility software to the root of USB drive.
- 5. Insert USB drive into an available USB port on an ARGO 15 or ARGO FT main board.
- 6. Access the Management Functions menu.
- 7. Restart the terminal via *Management Functions > System Parameters > Restart Terminal*.
- 8. Calibration utility will run automatically when ATM powers back on.
- 9. Touch the screen where blinking *X* appears and hold until *X* turns green. Repeat for all four corners of display.



10. When utility is complete, a menu with three options will appear. Press Exit.



11. Follow directions on prompt to remove USB drive, then turn power switch on power supply to the off (**O**) position.

X		×
	Touchscreen Calibration - Version 1.0.0.1	
	Calibrate	
	Touchscreen Calibration OK   Remove USB drive and power the terminal off	
	Exit	
×		×

12. Wait 5 seconds, then turn the power switch on the power supply to the on (I) position. Screen calibration is complete.

If you have questions regarding this Technical Tip, please contact Technical Support at 1-228-575-3100, option 4 or 1-866-787-4866, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.

