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TECHNICAL BULLETIN

SUBJECT: (PRELIMINARY)

DISPENSER UPGRADES FOR NEW AUD BANKNOTES

TECHNICAL BULLETIN: 17-15

DATE: OCTOBER 30, 2017

Confidential - Available to all authorized Triton distributors and third party service providers

PRELIMINARY NOTICE

REQUIRED UPGRADE FOR ANY UNITS DISPENSING THE NEW AUD BANKNOTES

New Australian polymer banknotes contain a clear top-to-bottom window that will require certain changes and upgrades to be made to current Triton dispensers. Triton will offer polymer-ready dispensing mechanisms, as well as upgrade kits for existing dispensers. The white portion in the images below indicates the clear panel in the banknote. Please note that most of the new banknotes have not been released into circulation. Currently, only the \$5 bank note has been tested by Triton. **Upgrade kits and polymer-ready dispensers are subject to change as testing continues for each new note.**



Reserve Bank of Australia - New \$5 Banknote issued September 2016



Reserve Bank of Australia - New \$10 Banknote issued September 2017

Triton will offer new polymer-ready dispensing mechanisms in preparation for the new polymer notes in Australia. Each dispenser type will need various component changes to operate with the new Australian polymer banknotes. The dispensers listed below include all necessary component changes or upgrades and new firmware to support the new Australian polymer banknotes. Dispensers will be available for purchase via www.atmgurus.com.

| Part Number | Dispenser | Description | |
|-------------|-----------|---|--|
| 09200-00502 | HCDU | Australian Polymer-Ready Dispenser (w/cassettes and firmware) | |
| 09200-20097 | NMD 50 | Australian Polymer-Ready Dispenser (w/cassettes and firmware) | |
| 09200-00408 | NMD 100 | Australian Polymer-Ready Dispenser (w/cassettes and firmware) | |
| 41017-20206 | SCDU | Australian Polymer-Ready Dispenser (w/cassettes and firmware) | |
| 09200-00409 | SDD | Australian Polymer-Ready Dispenser (w/cassettes and firmware) | |
| 09015-30113 | TDM | Australian Polymer-Ready Dispenser (w/cassettes and firmware) | |

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Triton will also offer dispenser upgrade kits. Kits may change to adapt as each new bill is released into circulation, and older dispenser models may need component changes in addition to an upgrade kit. The following kits will be available for field upgrades via www.atmgurus.com.

| Part Number | Dispenser | Description | Date Available |
|-------------|-----------|-----------------------------------|----------------|
| 41017-00006 | HCDU | Australian Polymer Upgrade Kit | TBA |
| 06200-00390 | NMD 50 | CMC/NFC Upgrade Kit ** | TBA |
| 09200-00361 | NMD 100 | Australian Polymer Upgrade Kit ** | TBA |
| 41017-00005 | SCDU | Australian Polymer Upgrade Kit ** | TBA |
| 06200-00419 | SDD | Mylar Exit Sensor Upgrade Kit | TBA |
| 06300-00007 | TDM | Firmware Upgrade ** | TBA |

^{**} Please see page 3 for more information regarding this upgrade.



09200-00419

Please contact Triton Technical Support at 1(866) 787-4866 for assistance with upgrades and parts orders.

The NMD 50 requires CMC 2019.41.07 and NFC-2006-08.05 firmware to dispense the new Australian polymer. If dispenser has updated boards and firmware, upgrade is not necessary.

The NMD 100 requires CMC 2001.41-08 and NFC-2006-08.05 firmware to dispense the new Australian polymer. If dispenser has updated boards and firmware, only the note stacker upgrade kit is needed.



SCDU II and SCDU III dispensers require a second sensor channel connector on the dispenser main board to function with the New Australian Polymer Upgrade Kit. If dispenser main board does not have the second connector in the top left corner, a new dispenser main board must be purchased in addition to the upgrade kit.





HCDU/SCDU dispensers require a firmware update to operate with the new Australian polymer. Triton recommends that each technician have a software loading comloc. Loading comlocs are capable of loading firmware for TDM, HCDU, and SCDU dispensers. HCDU/SCDU Firmware Loader and applicable files will be available on www.tritonatm.com.

| Firmware Loader | Dispenser | Version | |
|--------------------|-----------|----------|--|
| CDULoadInstall.exe | HCDU | V0B12.77 | |
| CDULoadInstall.exe | SCDU | 091020 | |

The TDM requires a firmware update to operate with the new Australian polymer. Triton recommends that each technician have a software loading comloc and a TDM load cable. Loading comlocs are capable of loading firmware for TDM, HCDU, and SCDU dispensers. TDM Firmware Loader and applicable files will be available on www.tritonatm.com.

| Firmware Loader | Dispenser/Motor | Security Module Type | Version |
|--------------------------------------|-----------------|----------------------|---------|
| TDME:maryanal and an 16 04 Catum ava | Stepper | ASM | 12.01 |
| TDMFirmwareLoader_16_04_Setup.exe | DC | ASM | 16.04 |
| TDMEimmervanel anden 14 02 Catum ava | Stepper | EJ | 8.05 |
| TDMFirmwareLoader_14_02_Setup.exe | DC | EJ | 14.02 |

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-866-787-4866, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.