

SUBJECT:
33B ANTI-SKIM FIRMWARE UPDATE

TECHNICAL BULLETIN: 18-07
DATE: MAY 04, 2018

Confidential - Available to all authorized Triton distributors and third party service providers

REQUIRED UPGRADE - FIRMWARE UPDATE FOR 33B ANTI-SKIM CARD READER

Triton announces an update for X3 units with a Triton 33B Anti-Skim card reader. This update is required if the card reader has a firmware version 4975-01 prior to Rev R, or firmware version 4963-01 prior to Rev C. Firmware version can be determined via *Management Functions > Diagnostics > Card Reader > Card Reader Status*. Affected firmware versions are circled below.

Terminal ID: 123ALPHA12345
12/27/16 10:18:54 AM

Card Reader Status

Card Reader Type: Sankyo ICM33B Anti-Skim
Device ID: NIDEC SANKYO CORPORATION
Firmware Ver: 4977-01B 4975-01R 4924-01B 4962-01A
4963-01C 4977-01C 4978-01G 365E06
Serial Num: A1234567
Metal Detector: Present

This update corrects an issue where a card can remain latched if a skimmer is detected while an ICC transaction is in progress. See release notes at www.tritonatm.com for more information. The following load files are included with this release:

Models	Load File
ARGO 15 / ARGO FT	t-us-sankyo33BRevR-1.0.0.1-tx53.tr7
ARGO 7, ARGO 12, RL5000, RL2000, FT5000	t-us-sankyo33BRevR-1.0.0.1-tx28.tr7

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-866-787-4866, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.