

**SUBJECT:**  
**DIGICERT SSL CERTIFICATES FOR WORLDPAY**

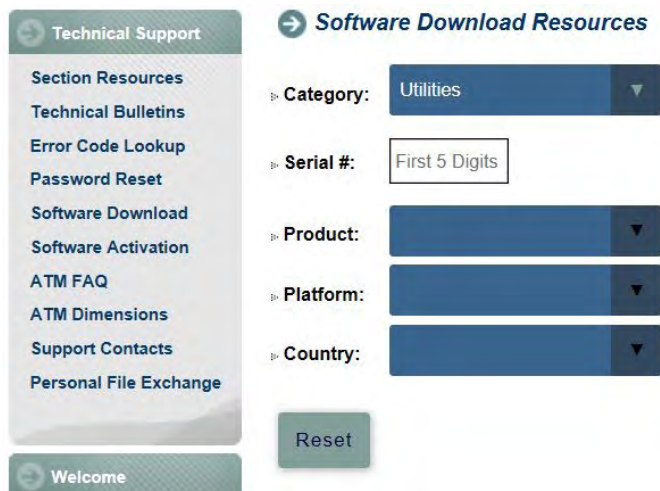
**TECHNICAL BULLETIN: 18-09**  
**DATE: JUNE 21, 2018**

**Confidential - Available to all authorized Triton distributors and third party service providers**

## REQUIRED UPDATE FOR CUSTOMERS PROCESSING WITH WORLDPAY - DIGICERT SSL CERTIFICATES FOR XSCALE/X2/X3 ATMS

Triton Systems was notified today by WorldPay that their Symantec certificates expire the night of June 22, 2018. Any customers using SSL at the ATM must load DigiCert certificates to continue communicating with WorldPay. The ATM software **must be updated** with the latest TLS 1.1 or 1.2. Please verify that terminals are using the newer TLS prior to loading the new DigiCert SSL certificates.

To load the new DigiCert SSL certificates using Triton System's new software wizard:



1. Navigate to [www.tritonatm.com](http://www.tritonatm.com) and log in with username and password.
2. Click **Software Downloads** in the left hand navigation pane.
3. Choose **Utilities** in the Category drop down box.
4. Enter the first 5 digits of the unit's serial number, or use the remaining drop down menus to choose product and platform information.
5. Locate the **DigiCert SSL Certificates 1.0.2** load file in the list of applicable utilities.
6. Click the file name to begin software download.
7. If desired, software release notes can be accessed by clicking the PDF icon beside load file.

Platform	Display	Country	Notes	Files
X3	Any	Any		<a href="#">X3 US EMV Fallback Update</a>
X3	Any	Any		<a href="#">X3 Printer Full and Partial Cut Utilities</a>
X3	Any	Any		<a href="#">X3 EMV Language Selection</a>
X3	Any	Any		<a href="#">X3 EMV Kernel 1.0.1</a>
X3	Any	US		<a href="#">X3 CE7 TLS 1.2 Update</a>
X3	Any	Any		<a href="#">X3 CE7 Set Printer Density to 130%</a>
Any	Any	Any		<a href="#">Journal Viewer Utility 1.0.0</a>
X3	Any	Any		<a href="#">Digi Cert SSL Certificates 1.0.2</a> 

This update can be loaded onto the ATM locally with a USB drive or sent remotely using Triton Connect. Please see page 2 for important TLS information.

To verify whether or not TLS updates have already been loaded onto ATM, go to: *Management Functions > Terminal Status > Configuration Summary*. Near the beginning of the first paragraph of the configuration summary, the ATM tsocket version can be found.

If ATM is loaded with TLS 1.1 or 1.2 and the tsocketocx file is version 3.0.0.2 or higher, install the DigiCert update. **If tsocketocx is prior to 3.0.0.2, install the TLS 1.2 update before installing the DigiCert update.**

This release includes all necessary certificates for the following units:

RL1600	RL2000	Traverse
RL5000	FT5000	RT2000 (10.4")
ARGO 7	ARGO 12	ARGO 15

```
Terminal ID: 745ANTISKIMX26
9/23/2016 10:48:23 AM

*** Configuration Summary ***

Prog Version: 4.0.0C
Program Build: 4.0.0.37
09/19/2016 1:37:28 AM
Screen File: tcscsf.tsm
Version Number: SCSF0018
07/05/2016 05:05:11 PM
Filename: TCEShutdown.exe
Version Number: 1.0.0.1
Size: 12 KB
Date and Time: 09/19/2016 1:37:28 AM
Filename: TCEKeyboard.exe
Version Number: 1.0.1.0
Size: 55 KB
Date and Time: 09/19/2016 1:37:28 AM
Filename: tsocketocx.ocx
Version Number: 3.0.0.2
Size: 324 KB
Date and Time: 10/05/2015 1:10:28 AM
```

As of October 2016, TLS updates have been preloaded on all parts orders, repair orders, new ATMS, and certified pre-owned ATMs for the models listed above. No specific hardware is required for the update. Software must be version 2.4.0 or greater. If TLS has not been loaded onto ATM, load files are available through Triton System's new software wizard at [www.tritonatm.com](http://www.tritonatm.com).

Triton Systems would like to apologize for the short notice and any inconvenience this may cause. We were only notified of this issue today.

Please contact your WorldPay representative with questions.