

**SUBJECT:**  
**TX28 X3 FLASH UPDATES - REVISED**

**TECHNICAL BULLETIN: 18-16**  
**DATE: DECEMBER 20, 2018**

**Confidential - Available to all authorized Triton distributors and third party service providers**

**CRITICAL UPDATE – X3 FLASH UPDATE REQUIRED FOR TX28**  
**(ARGO 7, ARGO 12, OR RL2/RL5/FT5/RT2) X3 ATMS**

Triton announces the release of a critical update for X3 ATMs. In rare cases, some TX28 X3 main board modules failed to boot after extended use. This update contains a solution for the issue, and is required for all TX28 ATMs that shipped before February 05, 2018 or have a MAC address that is 00-0C-C6-7x-xx-xx or lower.

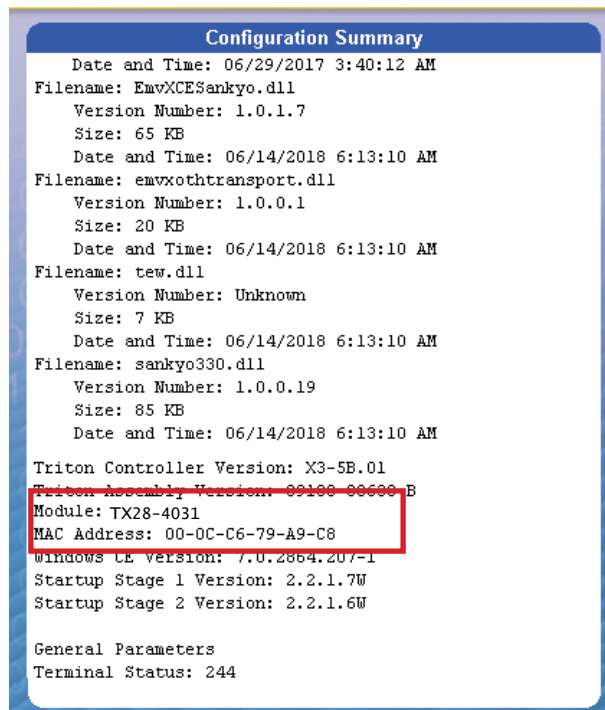
**This update does not affect ARGO 15 or ARGO FT ATMs.**

To verify the main board module model, navigate to *Management Functions > Diagnostics > Terminal Status > Configuration Summary*.

Page down to the end of the filename list to find the module model. The MAC address is listed directly below module model.

While this update is targeted at TX28 main board modules sold before February 05, 2018, Triton strongly recommends installing the update on any X3 terminal with a TX28 main board module as it will extend the life of the main board module flash memory.

Since this update is recommended for all TX28 ATMs, Triton Connect users may send the update to affected units without a service visit to the terminal.



Affected items include whole unit ATMs, main board modules, and upgrade kits for TX28 X3 terminals. Please thoroughly read applicable software release notes at [www.tritonatm.com](http://www.tritonatm.com).

If your ATM has this software	load this update file
4.0.0	t-us-xcmn-4.0.0.45.tr7
4.0.2	t-us-xcmn-4.0.2.18a.tr7
4.1.0	t-us-xcmn-4.1.0.41a.tr7
4.1.2	t-us-xcmn-4.1.2.19.tr7

Triton recommends loading the software update during the next regular maintenance visit. See applicable release notes for a detailed description of changes and features. Contact Triton Technical Support for questions or concerns.

Release notes and software can be accessed via Triton’s new software download wizard at [www.tritonatm.com](http://www.tritonatm.com).

➔ Software Download Resources

Category: Software


Serial #: First 5 Digits

Product: ARGO 12

Platform: X3


Country:

Reset



**Software Download**

*Can't Find the Version You Require?*  
Contact Technical Support at:  
[1-866-787-4866](tel:1-866-787-4866) US or  
[1-228-575-3100](tel:1-228-575-3100) International or  
[Ask by E-mail.](#)

Platform	Display	Country	Notes	Files
X3	12	US/Canada/Australia		<a href="#">4.1.0 X3 ARGO12 Update</a>

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-866-787-4866, option 4. Visit [www.tritonatm.com](http://www.tritonatm.com) for additional information. For all ATM parts, repair, and training needs, visit [www.atmgurus.com](http://www.atmgurus.com).