

866-787-4866 21405 B Street, Long Beach, MS 39560



## **TECHNICAL BULLETIN**

**SUBJECT:** 

PCI-3/T9 CERTIFICATION EXPIRATION

**TECHNICAL BULLETIN: 19-02** 

**DATE: JUNE 11, 2019** 

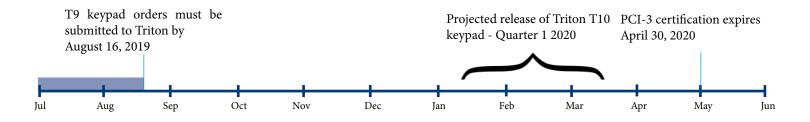
Confidential - Available to all authorized Triton distributors and third party service providers

## PCI-3 CERTIFICATION EXPIRATION IN APRIL 2020

All PCI-3 approvals will expire on April 30, 2020, including those for the Triton T9 keypad. Triton is currently preparing its last order of T9 keypads. Availability for new PCI-5 T10 keypads is projected for the first quarter of 2020. For more information on PCI standards, click here.

ATM software must be updated to support the new T10 keypad. The only notable difference between the T9 and T10 keypads is for Triton Key Management (TKM/RKT/RKL) users. To support the T10, host processors' TKM systems must be updated to support the SHA-2 algorithm. Triton released technical specifications to processors for SHA-2 TKM support earlier this year. To continue to support legacy T5 and T9 keypads, processors' TKM systems should also continue to support the SHA-1 algorithm.

Please contact your host processor for their schedule of T10 SHA-2 TKM support availability. If you use TKM/RKT/RKL and your host will not have their systems updated prior to December 2019, you may need to stock up on spare T9 keypads. The last day to order T9 keypads through Triton is August 16, 2019. Please place your order on or before this date to ensure you receive T9 keypads if you require them.



If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-866-787-4866, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.