

TECHNICAL TIP

DATE: January 27, 2014

SUBJECT: Registry File to load prior to Software v3.2 for XScale

AVAILABILITY: All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:		Recommended Implementation is:	
	Hardware Service Issues	Х	Now for all affected units
	New Kit/Parts Available		All affected units during next service visit
	Software Announcements		Optional
X	Technical Tips		No implementation required

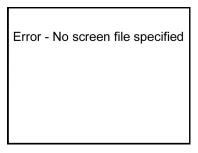
DESCRIPTION:

As noted in the software release notes, prior to loading v3.2 XScale Software, a Registry Restore utility file **MUST** be loaded. This file is available in conjunction with v3.2 on <u>www.TritonATM.com</u>. Should software v3.2 be loaded without the Registry Restore file, the unit may experience problems with future software loads/updates.

Load Instructions:

- 1. XScale load files can only be installed locally from Management Functions.
- 2. First install xt20regr1.0.0.tlf from an external storage device.
- 3. The utility will run on restart and automatically reboot the terminal.

NOTE: Once loaded and the unit automatically reboots, an Error screen will appear as shown below. This is <u>NORMAL</u>. Press and hold the blank key then press the "1" key on the keypad to log into Management Functions to continue.



- 4. Load the specified v3.2 load file (full or update).
- 5. Note: the following settings should be reconfigured after installation:
 - If the ATM is using TCP/IP without DHCP: Diagnostics > Modem/Ethernet > Configure Ethernet Settings.
 - If the ATM is using Triton Connect: *Terminal Configuration > More Options > Triton Connect > Enter New Access Code.*

If you have questions regarding this Technical Tip, please refer to the Release Notes or contact Technical Support at 1-228-575-3100 or toll free in the U.S. / Canada 1-800-259-6672.

Visit <u>www.TritonATM.com</u> for additional information.

For all ATM Parts, Repair, and Training needs, visit www.atmgurus.com.