



# TECHNICAL

# TIP



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**DATE:** January 27, 2014

**SUBJECT:** Registry File to load prior to Software v3.2 for XScale

**AVAILABILITY:** All Authorized Triton Distributors and Third Party Service Providers

This bulletin addresses:	
<input type="checkbox"/>	Hardware Service Issues
<input type="checkbox"/>	New Kit/Parts Available
<input type="checkbox"/>	Software Announcements
<input checked="" type="checkbox"/>	Technical Tips

Recommended Implementation is:	
<input checked="" type="checkbox"/>	Now for all affected units
<input type="checkbox"/>	All affected units during next service visit
<input type="checkbox"/>	Optional
<input type="checkbox"/>	No implementation required

### DESCRIPTION:

As noted in the software release notes, prior to loading v3.2 XScale Software, a Registry Restore utility file **MUST** be loaded. This file is available in conjunction with v3.2 on [www.TritonATM.com](http://www.TritonATM.com). Should software v3.2 be loaded without the Registry Restore file, the unit may experience problems with future software loads/updates.

### Load Instructions:

1. XScale load files can only be installed locally from Management Functions.
2. First install **xt20regr1.0.0.tlf** from an external storage device.
3. The utility will run on restart and automatically reboot the terminal.

**NOTE:** Once loaded and the unit automatically reboots, an Error screen will appear as shown below. This is NORMAL. Press and hold the blank key then press the "1" key on the keypad to log into Management Functions to continue.

Error - No screen file specified

4. Load the specified v3.2 load file (full or update).
5. Note: the following settings should be reconfigured after installation:
  - If the ATM is using TCP/IP without DHCP: *Diagnostics > Modem/Ethernet > Configure Ethernet Settings*.
  - If the ATM is using Triton Connect: *Terminal Configuration > More Options > Triton Connect > Enter New Access Code*.

**If you have questions regarding this Technical Tip, please refer to the Release Notes or contact Technical Support at 1-228-575-3100 or toll free in the U.S. / Canada 1-800-259-6672.**

Visit [www.TritonATM.com](http://www.TritonATM.com) for additional information.

**For all ATM Parts, Repair, and Training needs, visit [www.atmgurus.com](http://www.atmgurus.com).**