

X2 MAIN BOARD REPLACEMENT (MODEM / PRINTER VERIFICATION)

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LOADING THE X2 MULTITECH MODEM CONFIGURATION FILE

(Required for X2 Main Board replacement that employs the Multitech USB modem)

You will need a Flash drive device (USB storage device shown) with the **"X2MultitechModemCfg.tfv"** configuration file loaded in it (CD included with Main board replacement has software file included).

* NOTE *

To update software for Models FT5000 and RT2000, access Management Functions from the *front* display (customer side).

1. Connect the USB flash drive to any available USB port on the X2 main board. If your Flash drive has an indicator, it will light briefly, then extinguish.



2. Enter MANAGEMENT FUNCTIONS > MAIN MENU screen. Select System PARAMETERS option by pressing <5> on the keypad.



3. Press <7> on the keypad to access the **SOFTWARE UPDATE** function. This function searches for the terminal software setup program on the external storage device.



4. In the "LOOK IN" option should be the "USB" location. If it's not present, <CANCEL> out of the Software Update screen and then re-enter the same screen.

Main Menu/System Parameters/Browse		
Use the arrows keys to move up/dow of files. Press ENTER to select the h file. Press F1 to refresh the list of loc files.	n in the list highlighted cations and	Enter Cancel
1 Look in: USB Device 2 Files of type: Triton Load File	ce • †.tfy •	Preview 3
Filename	Size	Date and Time
X2MultitechModemCfg.tfv	4 KB 8	3/28/2007 2:00



5. When the "LOOK IN" option has "USB" present, the "FILES OF TYPE" screen should have the Multitech load file software, size, and date/time attributes (and any other file loaded in the Flash drive. See NOTE, right.

* NOTE *

X2 TERMINAL SOFTWARE IS IDENTIFIED WITH A <u>.TFV</u> EXTENSION.

6. Use the left and right <**Arrow**> keys on the keypad to highlight/select the following file:

X2MultitechModemCfg.tfv

7. A screen will appear below verifying the selected file. Press **<ENTER>** to continue.

Software Update	
This function will load the file <x2multitechmodemcfg.tfv>. The terminal will restart in order to complete the update. Are you sure you want to continue?</x2multitechmodemcfg.tfv>	Cancel

8. The terminal will restart at this time and the installation of the software will be performed automatically. After the terminal completes it's reboot sequence, remove the Flash drive device.



VERIFYING THE PRINTER PRESENTER

1. Enter MANAGEMENT FUNCTIONS > MAIN MENU screen. Select DIAGNOSTICS option <2>, then PRINTER option <6>.

Select an option by pres	sing the appropriate	e number on the keypad
Press CAN	CEL to return to prev	rious menu.
1 Terminal Close Functions	2 Diagnostics	3 Electronic Journal
4	5	6
Password	System	Terminal
Maintenance	Parameters	Configuration
7	8	9
Key Management	Terminal Status	Language: English

Main Menu/Terminal Diagn	ostics	
Select an option by pre Press CAN	ssing the appropriate n ICEL to return to previo	umber on the keypad. us menu.
1 Terminal Status	2 Transaction Totals	3 System Diagnostics
 Dispenser	5 Card Reader	6 Printer
7 Modem / Ethernet	8 Keypad	9 General I/O Diagnostics

2. Press <1>, DEVICE STATUS. A Management report is displayed.



- Printer Device ID: Seiko LTP2342 Device Status: 0 (Device Ready) Online: Yes Out Of Paper: No Low Paper: No Print Job Pending: No Cover Open: No Presenter Open: No Hardware Error: No Thermal Head Error: No Voltage Error: No Head Up Error: No Auto Cut Error: No Close Head Required: No Printer presenter paper not detected.: No Presenter Exit Blocked: No Presenter Roller Blocked: No Presenter Roller & Exit Blocked: No Presenter Installed: No Presenter Stored: No Paper Width: 80mm
- 3. Scroll down to the "**Presenter Installed**" and "**Presenter Stored**" line items. If there is a difference in the status report between either (ex: "**Presenter Installed**": <u>Yes</u>, "**Presenter Stored**": <u>No</u>), proceed to the next step.



4. Press <3>, CONFIGURE PRINTER. Press the <CLEAR> key to scroll down/highlight the "Reset All" option. Press the <ENTER> key.

Main Menu/Terminal Diagnostics/Printer Diagnostics	Configure Printer
Select an option by pressing the appropriate number on the keypad. Press CANCEL to return to previous menu.	Management Report Preferences Font Size
1 2 3 Device Status Reset/Test Printer Configure Printer	Line Spacing (0-255 dots) 0 Character Spacing (0-127 dots) 2
	Receipt Format Text Reset All OK Cancel
	Printer w/presenter

- 5. Perform another **DEVICE STATUS** to verify "Presenter Installed" and "Presenter Stored" status are the same. Also verify if the "Device Status" line item reflects: **0** (**Device Ready**).

Note: Recommend perform a Reset\Test Printer function <Option 2>. This function re-initializes and performs an operational test of the printer.

Select an option by pre	ssing the appropriate	number on the keypad
Press CAN	ICEL to return to previo	ous menu.
1	2	3
Device Status	Reset/Test Printer	Configure Printer

