

**SUBJECT:**  
**NEW PCI-5/T10 EPP KEYPAD AND SOFTWARE SUPPORT**

**TECHNICAL BULLETIN: 20-03**  
**DATE: APRIL 14, 2020**

**Confidential - Available to all authorized Triton distributors and third party service providers**

## PCI-5 REPLACES THE PCI-3 KEYPADS

All new production lobby and through-the-wall units will have the PCI-5/T10 keypad as of April 1, 2020. The Built to Stock units will ship with the T9 keypads until stock is exhausted. For more information on PCI standards, access Compliance Home at [http://www.tritonatm.com/service\\_and\\_support/compliance\\_and\\_safety/index.php](http://www.tritonatm.com/service_and_support/compliance_and_safety/index.php).

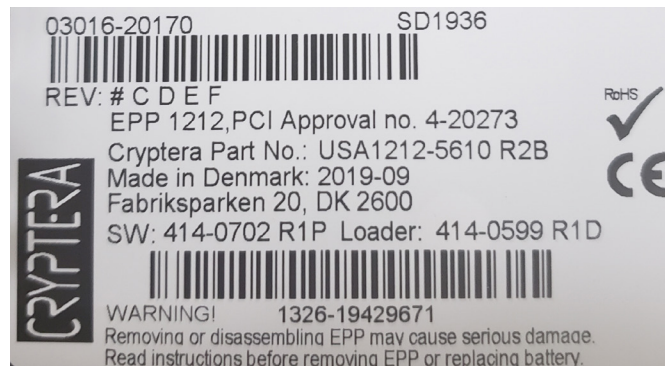
The ATMs will be shipped with software version 4.2 to support the new T10 keypad. The only notable difference between the T9 and T10 keypads is for Triton Key Management (TKM/RKT/RKL) users. To support the T10, host processors' TKM systems must be updated to support the SHA-2 algorithm. Triton released technical specifications to processors for SHA-2 TKM support in early 2019. To continue supporting legacy T5 and T9 keypads, processors' TKM systems should also continue to support the SHA-1 algorithm.

PCI-5 T10 KEYPAD	KEYPADS	PCI-3 T9 KEYPAD
USA1212-5910 R1A	Cryptera Part Number	USA1212-5610 R2B
4-80046	PCI Approval Number	4-20273
414-0737 R1A	SOFTWARE	414-0702 R1P
T10	EPP	1212

### PCI-5 T10 LABEL



### PCI-3 T9 LABEL



If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-866-787-4866, option 4. Visit [www.tritonatm.com](http://www.tritonatm.com) for additional information. For all ATM parts, repair, and training needs, visit [www.atmgurus.com](http://www.atmgurus.com).