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TECHNICAL BULLETIN

SUBJECT: T10 KITS AND 4.2 SOFTWARE RELEASE FOR X1, X2, AND X3 ATMS

TECHNICAL BULLETIN: 20-04
DATE: MAY 14, 2020

Confidential - Available to all authorized Triton distributors and third party service providers

OPTIONAL UPDATE - RELEASE OF US, CANADIAN, AND AUSTRALIAN: T10 KITS AND VERSION 4.2 SOFTWARE UPDATE FOR X3 CE7, ANY X2 CE5/CE6, AND X1 ATMS

Triton announces the release of T10 kits and version 4.2 software for all Windows CE ATMs. This release includes numerous changes and improvements, such as support of the new PCI-5 T10 EPP, Tiered Surcharging, Fallback Indication in Journal, ECDM Dispenser Support, and Additional Credit Amount.

Full load files available for ARGO 7, ARGO 12, and ARGO 15/FT contain Visa DCC and Dual Balance features.

This release is for the following families:
RL5000, FT5000, RT2000 X1
RL1600, RL2000, RL5000, FT5000, RT2000, ARGO 7, ARGO 12, Traverse X2 CE5
RL2000, RL5000, FT5000, RT2000, ARGO 7, ARGO 12, Traverse X2 CE6
RL2000, RL5000, FT5000, RT2000 X3
ARGO 7, ARGO 12, ARGO 15, ARGO FT X3

For detailed information on the above options and other improvements, please read the full release notes at www.tritonatm.com.

KEYPAD UPGRADE
Note

If the current keypad is not operational, connect a USB keyboard to the ATMs mainboard to navigate Management Functions in the steps below.

1. On the Table below locate your ATM and download the Upgrade Load file number.
2. Upload the Upgrade Load file onto the ATM.
3. After upgrading the software, power off the ATM via *Management Functions > (5) System Parameters > (4) Shut Down.* After the ATM notifies it is safe to shut down the computer, access power supply and press the power switch on the power supply to the OFF (O) position.
4. Replace the current keypad with the T10 keypad and press the power switch on the power supply to the ON (I) position to power up the ATM.
5. Navigate to *Management Functions > (2) Diagnostics > (8) Keypad.*
6. Select *(4) Activate EPP.* The screen should display a successful activation.
7. If option (4) shows *Clear Tamper Error,* select option (4) to clear the tamper error, then activate the keypad.
8. Perform normal procedures to add the Master Keys.

ECO: 1032707

The keypad should not be removed. If the keypad is removed from the unit, reactivation must be performed by going to TritonATM.com and reactivating the keypad.

SOFTWARE BY MODEL

Model	Upgrade Load File	Platform	Load onto Software Versions
ARGO 7	t-us-wcmn-4.2.1.16.tr7	X3	4.0.2 / 4.0.3 / 4.1.0
ARGO 7 CE6	t-us-wcmn-4.2.1.16a.tr6	X2	4.0.0 / 4.1.0
ARGO 7 CE5	t-us-wcmn-4.2.1.16a.tfv	X2	3.3.2
ARGO 12	t-us-scmn-4.2.1.16.tr7	X3	4.0.0 / 4.0.2 / 4.1.0
ARGO 12 CE6	t-us-scmn-4.2.1.16.tr6	X2	4.0.0 / 4.1.0
ARGO 12 CE5	t-us-scmn-4.2.1.16.tfv	X2	3.3.2
ARGO 15/FT	t-us-bcmn-4.2.1.16.tr7	X3	4.1.0
ARGO 15/FT	t-us-bcmn-4.2.1.16a.tr7	X3	4.0.2
Traverse CE6	t-us-wcmn-4.2.1.16.tr6	X2	4.0.0
Traverse CE5	t-us-wcmn-4.2.1.16.tfv	X2	3.3.2
RL2000, RL5000, FT5000, RT2000	t-us-xcmn-4.2.1.16.tr7	X3	4.0.0
RL2000, RL5000, FT5000, RT2000 CE6	t-us-xcmn-4.2.1.16.tr6	X2	4.0.0
RL1600, RL2000, RL5000, FT5000, RT2000 CE5	t-us-xcmn-4.2.1.16.tfv	X2	3.3.2
RL5000, FT5000, RT2000	t-us-xcmn-4.2.1.19.tlf	X1	3.2.3 / 3.2.8 / 3.3.2 / 3.3.6

Model	Full Load File	Platform
ARGO 7	t-fs-wtcs-4.2.1.16.tr7	X3
ARGO 12	t-fs-scsf-4.2.1.16.tr7	X3
ARGO 15/FT	t-fs-bcsf-4.2.1.16.tr7	X3

Read the release note for your specific ATM for the list of improvements.
Triton Partners can find the software at www.tritonatm.com.

The T10 is a drop in replacement for new units manufactured with a T5 or T9 EPP Keypad. No additional parts are required. The T10 EPP must be activated and requires the ATM updated to 4.2.1 or greater software.

09200-05110 US T10 EPP Keypad (Not for Traverse)
09200-05210 Canadian T10 EPP Keypad (Not for Traverse)

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www.atmgurus.com
1-888-7-ATMGURUS

06200-05110 T10 Upgrade & Replacement Kit
US Traverse
06200-05210 T10 Upgrade & Replacement Kit
Canada Traverse

If the ATM was UPGRADED to T7, a kit is available to support the new T10.

If the ATM needs to be updated from a VISA T1 EPP, the following kits are available. The T10 EPP must be activated and requires the ATM updated to 4.2.1 or greater software.

06200-00257 T10 Upgrade Kit, RT2 US
06200-00259 T10 Upgrade Kit, RT2 Canada

06200-00258 T10 Upgrade Kit, RL2/RL5/FT5 US
06200-00260 T10 Upgrade Kit, RL2/RL5/FT5 Canada

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 4 or toll free in the U.S. / Canada 1-866-787-4866, option 4. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.