

SUBJECT:
SOFTWARE UPDATE HISTORY AND TSocket VERSION

TECHNICAL TIP: 21-03
DATE: MARCH 10, 2021

Confidential - Available to all authorized Triton distributors and third party service providers

SOFTWARE UPDATE HISTORY AND TSocket VERSION

If you need to know the tsocket version on your ATM, go to *Main Menu > Terminal Status > Terminal Configuration*. Scroll Summary to locate Filename: tsocketocx.ocx. (See image right)

To determine if a particular software file is loaded on an ATM, the software update history will list the software files loaded. The software update history can be found in two ways:

1. **ATM Management Function > Terminal Status > Software Update History.**
2. **Triton Connect: Terminal Manager > Terminal Data > View Terminal Parameters > Select Terminal ID: > View Parameters > Version Numbers > Additional Device Info.** Scroll to Software Update History.

```
Terminal ID: 745ANTISKIMX26
9/23/2016 10:48:23 AM

*** Configuration Summary ***

Prog Version: 4.0.0C
Program Build: 4.0.0.37
09/19/2016 1:37:28 AM
Screen File: tcscsf.tsm
Version Number: SCSF0018
07/05/2016 05:05:11 PM
Filename: TCEShutdown.exe
Version Number: 1.0.0.1
Size: 12 KB
Date and Time: 09/19/2016 1:37:28 AM
Filename: TCEKeyboard.exe
Version Number: 1.0.1.0
Size: 55 KB
Date and Time: 09/19/2016 1:37:28 AM
Filename: tsocketocx.ocx
Version Number: 3.0.0.2
Size: 324 KB
Date and Time: 10/05/2015 1:10:28 AM
```

If you have questions regarding this Technical Tip, please contact Technical Support at 1-228-575-3100, option 3 or toll free in the U.S. / Canada 1-866-787-4866, option 3. Visit www.tritonatm.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.