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TECHNICAL BULLETIN

SUBJECT:	TECHNICAL BULLETIN: 22-01
MASTERCARD MESSAGE MANDATE TAG 84	**DATE: JANUARY 28, 2022**

Confidential - Available to all authorized Triton distributors and third party service providers

MANDATORY UPGRADE – SOFTWARE RELEASE FOR CANADIAN ATMS
TO MEET MASTERCARD'S MANDATE TAG 84

Per Mastercard, all transactions must carry Tag 84 in Data Element 55. User should contact their processor for details.

Effective February 28, 2022 – Users must either upgrade the software or replace end-of-life ATMs to continue to process Mastercard transactions.

Note
9600 ATM does not support the Tag84 requirement

The table below lists the ATM software required to meet the Mastercard Message Mandate.

Product	Software	Part Number	Notes
8100 / 9100 / 9700	7.3	05600-00015 (EMV Feature Activation Fee)	After loading the software, EMV must be feature activated from Management at the ATM before it can be enabled. Contact your sales representative for pricing.
RL/FT/RT/Traverse/ARGO	3.2 or later	None	None

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 3 or toll free in the U.S. / Canada 1-866-787-4866, option 3. Visit www.triton.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.