

**SUBJECT:**  
**T5, T9, AND T10 KEYPAD BATTERY REPLACEMENT**

**TECHNICAL TIP: 21-04**  
**DATE: MARCH 19, 2021**

**TRITON TECHNICAL TIP –**  
**RECOMMENDED METHOD TO REPLACE THE KEYPAD BATTERY APPLIES TO:**  
**ALL AUTHORIZED TRITON DISTRIBUTORS AND THIRD PART SERVICE PROVIDERS**

One advantage of the Payment Card Industry (PCI) family of keypads in Triton ATMs is the ability to change the battery in the field. This eliminates the need to return the keypad to the factory when the battery will no longer hold a charge.

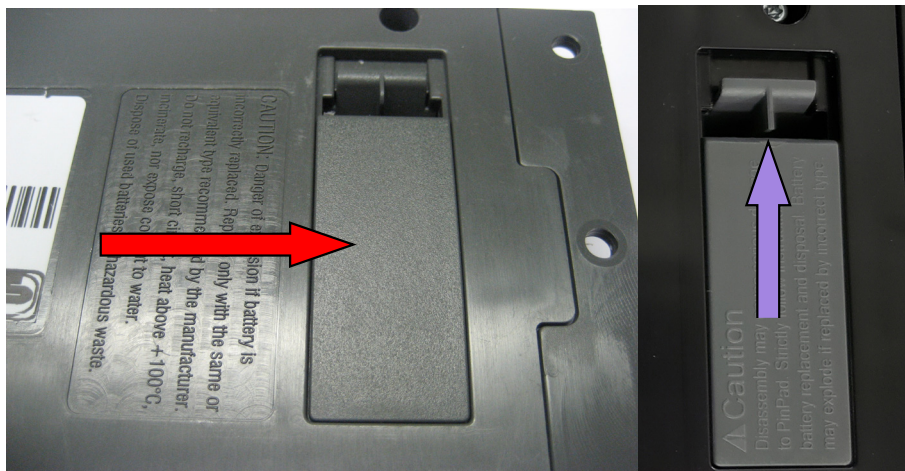
Triton Part Number 01300-00025 is available for field replacement to T5, T9, and T10 keypads.



PCI EPP Lithium Backup Battery

This battery replacement procedure applies to T5, T9 and T10. The images are the back of a T9 keypad:

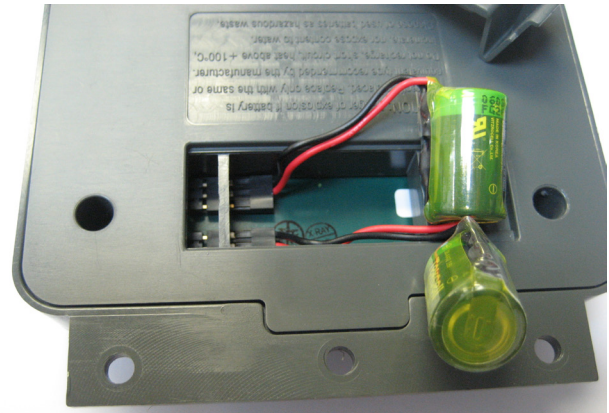
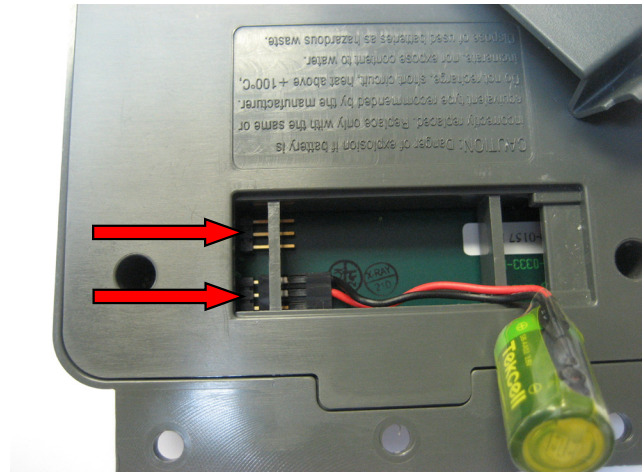
- Locate the battery box cover on the back of the keypad, **RED** Arrow.
- Use a pair of Snips to clip the small plastic between the cover and the latch, **PURPLE** Arrow.
- Use thumb nail or small screw driver to push the Latch towards the cover. Lift and remove cover.



### Caution

DO NOT remove the battery from the EPP until the second battery is connected. The EPP will be permanently damaged if no power to keypad and the battery removed.

- Inside the battery box you will find two sets of battery contacts with a battery connected to one set.
- Plug the replacement battery into the second set of contacts.
- Remove the original battery, tuck the new battery into the battery box, and replace the battery box cover.
- Dispose the battery according to the local community battery disposition ordinances.



If you have questions regarding this Technical Tip, please contact Technical Support at 1-228-575-3100, option 3 or toll free in the U.S. / Canada 1-866-787-4866, option 3. Visit [www.tritonatm.com](http://www.tritonatm.com) for additional information. For all ATM parts, repair, and training needs, visit [www.atmgurus.com](http://www.atmgurus.com).