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TECHNICAL BULLETIN

SUBJECT:	TECHNICAL BULLETIN: 23-06
SECTIGO 1.0.1 CERTIFICATE FOR FIS/WORLDPAY	DATE: DECEMBER 21, 2023

Confidential - Available to all authorized Triton distributors and third party service providers

REQUIRED UPDATE FOR CUSTOMERS PROCESSING WITH FIS/WORLDPAY - SECTIGO 1.0.1 CERTIFICATES FOR XSCALE/X2/X3 ATMS

FIS/Worldpay will transition from DigiCert Certificate Authority (CA) to Sectigo CA. Any customers using SSL at the ATM should load Sectigo 1.0.1 certificates to continue communicating with FIS/WorldPay.

The ATM must be using TSocket 3.0.0.2 (TLS 1.2) or greater. If the ATM is currently processing successfully with FIS/Worldpay, then this means the correct TLS version is installed.

To load the new Sectigo 1.0.1 certificates perform the following steps:

1. Navigate to www.triton.com and log in with username and password.
2. Scroll down and Click **Software Downloads** icon.
3. Select **Utilities** in the Category drop down box.
4. Enter the first 5 digits of the unit's serial number, or use the remaining drop down menus to choose product and platform information.
5. Locate the **Sectigo Certificates 1.0.1** load file in the list of applicable utilities.
6. Click and save the PDF software release notes beside the load file.
7. Click the file name to begin software download.
8. Contact Triton's Tech Support for download issues. (800) 259-6672 opt 3.

File and software notes to download.

Platform	Dsiplay	Country	Notes	Files
Xscale/X2/X3	Any	Any	📄	Sectigo SSL Certificates 1.0.1

This update can be loaded onto the ATM locally with a USB drive or sent remotely using Triton Connect.
To verify whether or not TLS updates have already been loaded onto ATM, go to: *Management Functions > Terminal Status > Configuration Summary.* Near the beginning of the first paragraph of the configuration summary, the ATM tsocket version can be found, *Left Image.* Scroll further down to find the Sectigo Certificates, *Right Image* (NOTE: the certificate information is available only on software 4.x and greater)

```
Terminal ID: 745ANTISKIMX26
9/23/2016 10:48:23 AM

*** Configuration Summary ***

Prog Version: 4.0.0C
Program Build: 4.0.0.37
    09/19/2016 1:37:28 AM
Screen File: tcscsf.tsm
Version Number: SCSF0018
    07/05/2016 05:05:11 PM
Filename: TCEShutdown.exe
    Version Number: 1.0.0.1
    Size: 12 KB
    Date and Time: 09/19/2016 1:37:28 AM
Filename: TCEKeyboard.exe
    Version Number: 1.0.1.0
    Size: 55 KB
    Date and Time: 09/19/2016 1:37:28 AM
Filename: tsocketocx.ocx
    Version Number: 3.0.0.2
    Size: 324 KB
    Date and Time: 10/05/2015 1:10:28 AM
```

```
-------------------------------------------------------------------------
Subject CN: Sectigo RSA Organization Validation Secure Server CA
Issuer CN: USERTrust RSA Certification Authority
Not Before: 11/2/2018 00:00:00
Not After: 12/31/2030 23:59:59
Serial Number: 137D539CAA7C31A9A433701968847A8D
Thumbprint: 40CEF3046C916ED7AE557F60E76842828B51DE53
-------------------------------------------------------------------------
```

If the Sectigo certificate is not listed, or ATM software version 2.x or 3.x is being used, install the Sectigo 1.0.1 update.

This release includes all necessary certificates for the following units:		
RL1600	RL2000	Traverse
RL5000	FT5000	RT2000 (10.4")
ARGO 7	ARGO 12	ARGO 15

No specific hardware is required for the update. Software must be version 2.4.0 or greater. If TLS 1.2 has not been loaded onto ATM, load files are available through www.triton.com.

The following load files are included with this release:
- t-sw-case-1.0.1.tlf - XScale
- t-sw-case-1.0.1.tfv – X2 CE5
- t-sw-case-1.0.1.tr6 – X2 CE6
- t-sw-case-1.0.1.tr7 – X3

No action needed for any X4.

Restart ATM after loading software.

Please contact your service providers to ensure they have updated and tested the new certificate.