ARGO FT QUICK GUIDE

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TDN 07103-00278 Rev C

REVISION HISTORY

ECO:	07103-00278	Date	Description
	A	8/24/2017	Original
1033377	B	9/12/2022	Updated images and text for NMD 100 Currency Load, Added instruction for the Rear Service Panel (RSP)
1033786	C	5/22/2024	Separated ATM software screens from Rear Service Panel screen. Added image that differ between the NMD and CDM dispenser. Added Currency Load for CDM8240N

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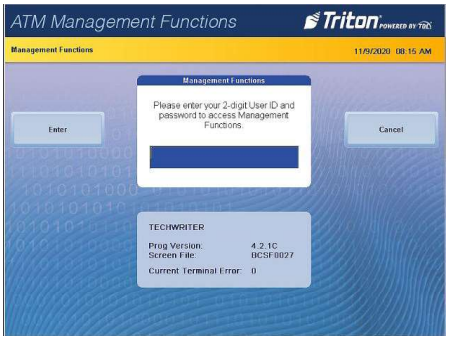
ACCESS FRONT PANEL

Login

1. At ATM welcome screen, press and hold the **<CTRL>** key (blank key at bottom, right corner of keypad), press the **1** key, then release both keys. The Management Functions log on screen will be displayed.

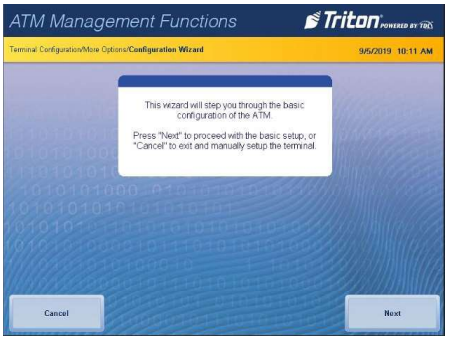
2. Enter user ID (00) and password (1234), press **Enter**. The Management Functions main menu is displayed.



CONFIGURATION WIZARD

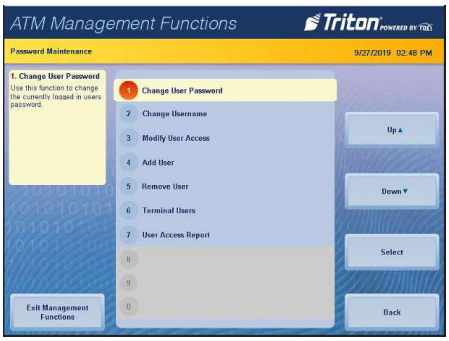
Follow access instructions to enter Management Functions menu.

Begin the Configuration Wizard via *Management Functions > Terminal Configuration (6) > More Options (0) >* ***Configuration Wizard (9)***. This function walks user through basic configuration of an ARGO FT ATM. After completion, the ATM is ready to go into service.



CHANGE USER PASSWORDS

Change password(s) via *Management Functions > Password Maintenance (4) >* ***Change User Password (1)***. This function allows the currently logged-in user to change their password. On the next screen, DO NOT enter the user ID. For example, the master user login is (00) + (password). Enter only new password. On the second screen, Verify the password.



RESTART / SHUTDOWN TERMINAL

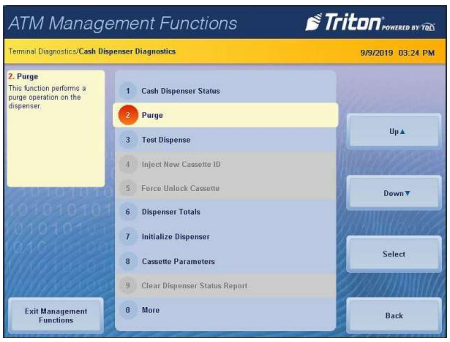
Restart terminal via *Management Functions > Systems Parameters (5) >* ***Restart the Terminal (5)***. This function reboots the terminal.

Shutdown terminal via *Management Functions > Systems Parameters (5) >* ***Shutdown the Terminal (4)***. This function powers down the terminal operating system. When prompted that shutdown is complete, turn power switch to the off (**O**) position.

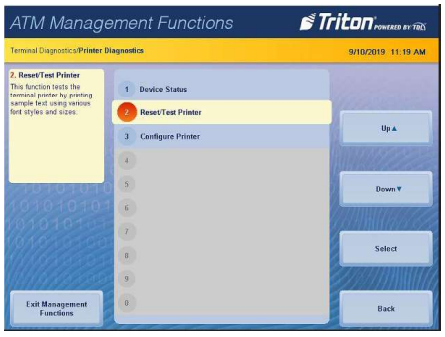
DIAGNOSTICS

Purge dispenser via *Management Functions* > *Diagnostics (2)* > *Dispenser (4)* > ***Purge (2)***. This instructs the dispenser to remove any notes (jams) in the feed path.

Perform a test dispense via *Management Functions* > *Diagnostics (2)* > *Dispenser (4)* > ***Test Dispense (3)***. This instructs the dispenser to dispense a minimum of one note from each installed cassette into the reject cassette.

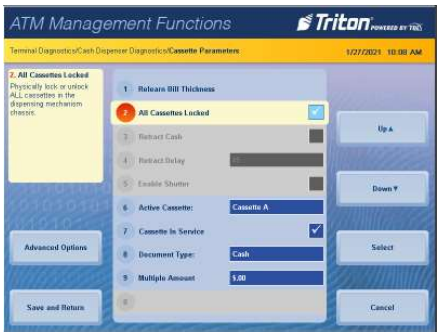


Test or reset printer via *Management Functions* > *Diagnostics (2)* > *Printer (6)* > ***Reset/Test Printer (2)***. This instructs receipt printer to re-initialize and perform a test print.

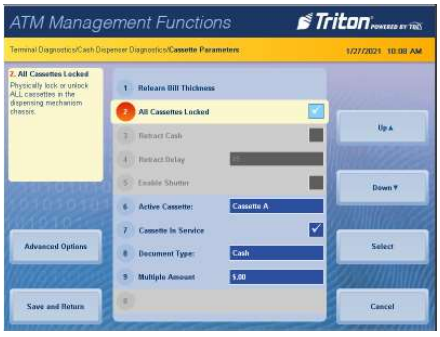


NMD100 DISPENSER ONLY: MULTIPLE AMOUNT (DENOMINATION)

1. Set denomination allows user to enter the type of document in the cassette, such as cash ($10, $20) or non-cash (coupons).
2. Verify cassettes are locked in the dispenser. Navigate via *Management Functions* > *Terminal Configuration (6)* > *Cassette Setup (4)* > *Cassette Parameters (5)* > ***All Cassettes Locked (2),*** should have *Check* in box.
3. Check cassettes are lock by gently pulling on the cassettes, if all cassette are locked, go to step-7.

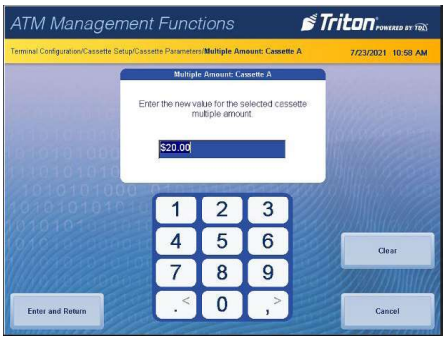


4. If a cassette is not locked, re-seat cassettes properly. Press '**All Cassettes Locked'.**
5. The dispenser will unlock all cassettes and present warning message. Pull on cassettes, all should be unlocked. Re-seat the cassettes. Should hear the diverter click twice.
6. Press '**All Cassettes Unlocked'** to change the cassette's status to lock. Will receive message verifying the locked cassettes. Press **Enter**.
7. Select **Active Cassette (6)**. Select desired cassette and press **Save and Return**. Select ***Multiple Amount (9)***.



8. Remove the cassette from dispenser. Press **Enter**.
9. Add currency notes to the cassette, (see **NMD100 Currency Load** section). Replace Cassette in dispenser. Hear the diverter click twice. Press **Enter**.

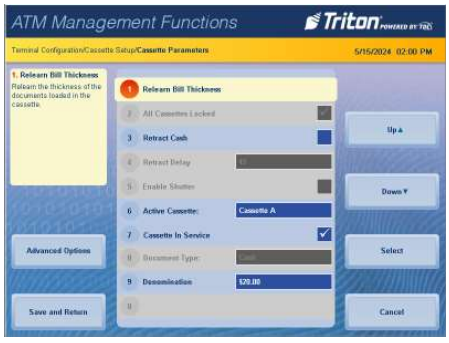
10. Will see 'Operation in Progress'. Dispenser picks a note from the cassette and place in the Reject cassette.
11. Enter the Multiple Amount (Denomination) and press **Enter and Return**.



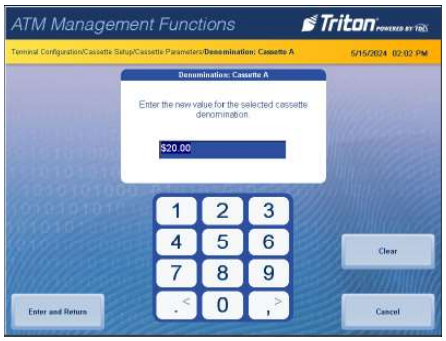
12. Select **Active Cassette (6)** to choose next cassette and perform steps 11.
13. Press **Save and Return** twice and press **Back** to *Management Functions* menu.

CDM8240N DISPENSER ONLY: DENOMINATION

1. Set denomination allows user to enter the type of document in the cassette, such as cash ($10, $20) or non-cash (coupons).
2. Navigate via *Management Functions* > *Terminal Configuration (6)* > *Cassette Setup (4)* > *Cassette Parameters (5)* > **Active Cassette (6).** Select desired cassette and press **Save and Return**. Select ***Denomination (9)***.



3. Remove the cassette from dispenser. Press **Enter**.
4. Add currency notes to the cassette, (see **CDM8240N Currency Load** section). Replace Cassette in dispenser. Press **Enter**.
5. Will see 'Operation in Progress'. Dispenser picks a note from the cassette and place in the Reject Vault.
6. Enter **Denomination** of cassette. Press **Enter and Return**.

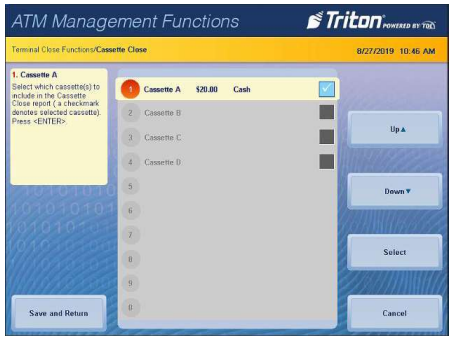


7. Select **Active Cassette (6)** to choose next cassette
8. Press **Save and Return** twice. Press **Back** to *Management Functions* menu.

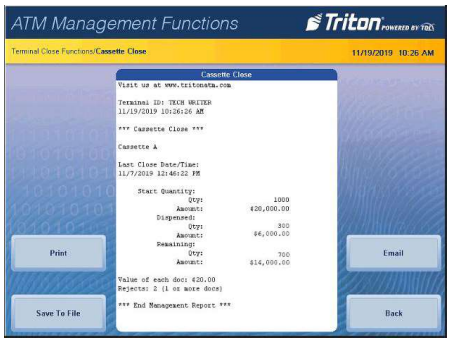
CASSETTE CLOSE FUNCTIONS

1. Navigate to *Management Functions* > *Terminal Close Functions (1)* > **Cassette Close (6)**.

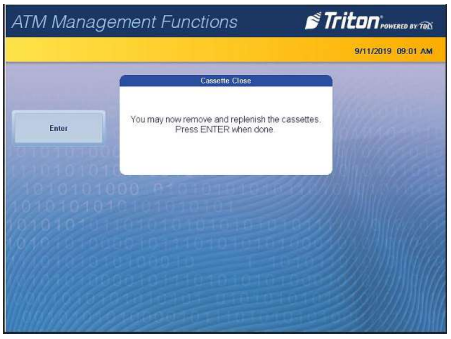
2. Select desired cassettes, (check in box), to be included in the cassette close, then press **Save and Return**.



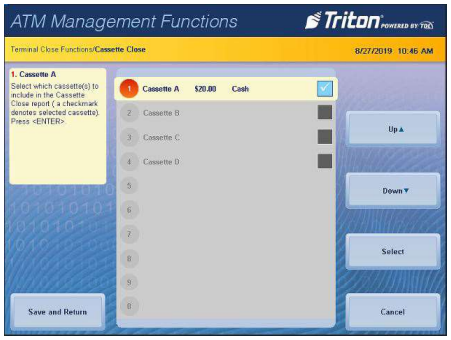
3. *Cassette Close* report will be displayed on screen. Press **Print, Save To File,** or **Email** to send the report to a valid email address. The next screen will request confirmation to Print, Save, or Email report. Press **Enter.**



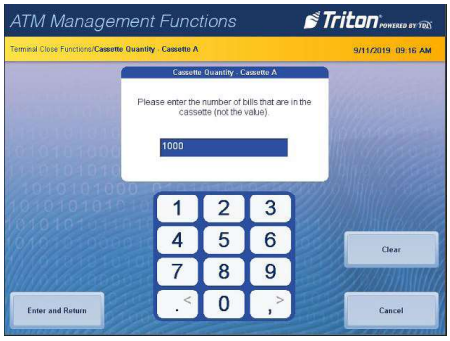
4. When report has been printed, saved, or emailed press **Back**. For NMD, must wait for the dispenser to unlock the cassettes.
5. Remove all selected cassettes.
   - For CDN8240N goto **(CDM8240N Currency Load** section).
   - For NMD100 goto **(NMD100 Currency Load** section).
6. Do not overfill cassette. Insert cassette(s) into the dispenser. After replenishing the cassette(s), press **Enter**.



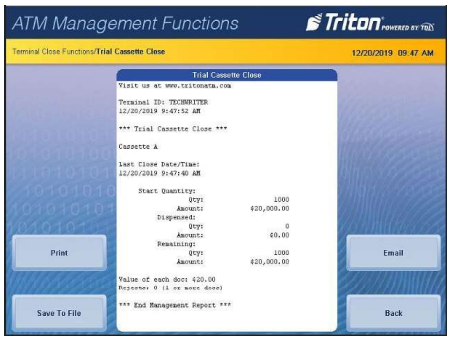
7. Select the cassettes, (check in box), to place in service. Press **Save and Return**.



8. Enter the number of notes in the cassette. This is not the value. Press **Enter and Return**. The next keypad opens for the next selected cassette.

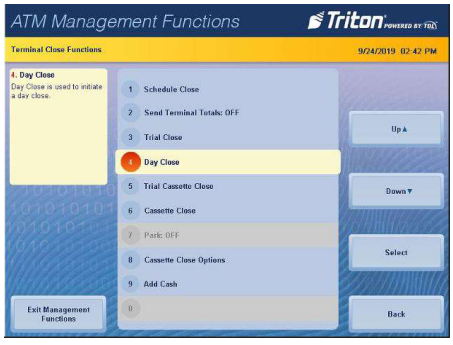


9. Press **Enter and Return** on the last selected cassette returns to *Trial Cassette Close* report.
10. Press **Print**, or **Save To File**, or **Email** to record the report. The next screen will request confirmation to Print, Save, or Email report. Press **Enter.**
11. On the *Trial Cassette Close* report, press **Back** returns to *Terminal Close Function* menu.

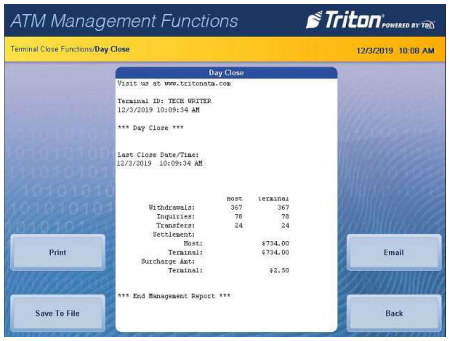


CLOSE FUNCTIONS - DAY CLOSE

1. Perform Day Close via *Management Functions* > *Terminal Close Functions (1)* > **Day Close (4)**. This option completes daily balance of the ATM with the Host Processor. Totals are cleared and counting begins for the next business day.



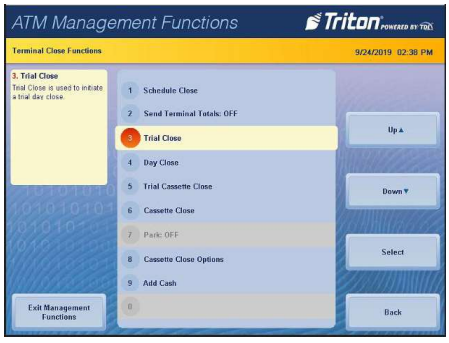
2. Next screen, the ATM contacts the host processor for all totals. Press **Enter**. The *Day Close Report* compares the ATM's totals to the Host Processors totals.



3. Press **Print**, **Save To File**, or **Email** to record the report. Next screen will request confirmation to Print, Save, or Email report. Press **Enter.**
4. Press **Enter** to return to the *Day Close Report*. Press **Back** to return to the *Terminal Close Function* menu.

CLOSE FUNCTIONS - TRIAL DAY CLOSE

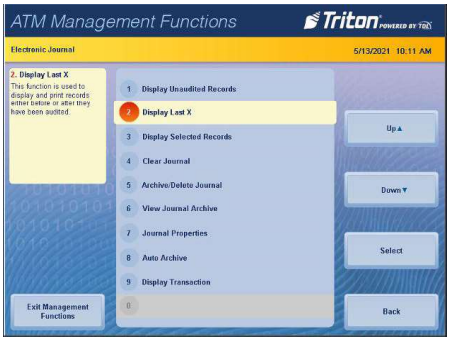
5. Perform Trial Close via *Management Functions* > *Terminal Close Functions (1)* > ***Trial Close (3)***. This function completes the daily balance of the ATM with the Host Processor, but totals are not cleared.



6. Next screen, the ATM contacts the host processor for all totals. Press **Enter**.
7. On the *Trial Close* report, press the **Print**, **Save To File**, or **Email** to record the report. The next screen will request confirmation to Print, Save, or Email report. Press **Enter.**
8. Press **Back** twice to return to the *Management Function* menu.

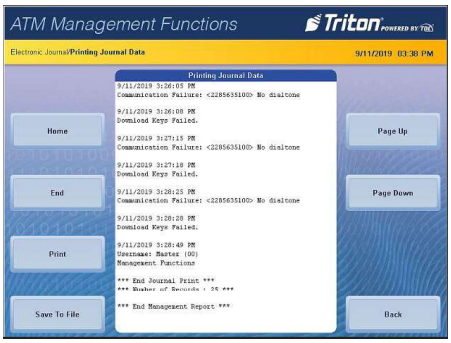
JOURNAL FUNCTIONS

1. This function allows user to view/print audited or unaudited journal entries.
2. Perform **Last X** via *Management Functions* > *Journal (3)* > ***Display Last X (2)***. This function selects the number of journal entries to display. For example, entering the number 50 will allow user to view the last fifty transactions or events that occurred. Results can be sent to receipt printer or saved to a USB drive.



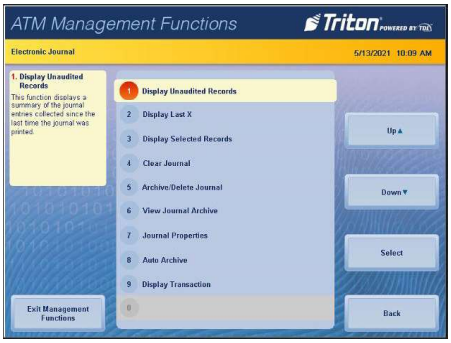
3. Use the keypad to enter the number of journals to display. Press the **Enter and Return**.

4. On the *Trial Close* report, press the **Print**, **Save To File**, or **Email** to record the report. The next screen will request confirmation to Print or Save the report. Press the **Enter.**

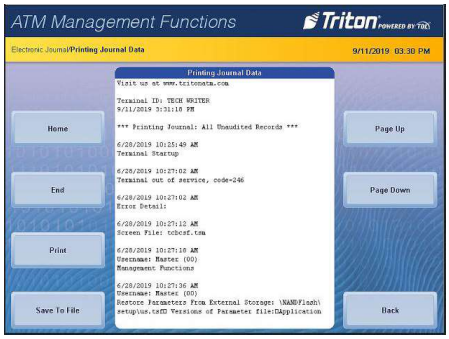


5. After printing or saving, press **Enter** returns to *Print Journal Report*.

6. Perform ***Display Unaudited Records*** via *Management Functions* > *Journal (3)* > ***Display Unaudited Records (1)***.



7. Next screen shows building the report.
8. Press **Print**, **Save To File**, or **Email** to record the report. The next screen will request confirmation to Print or Save the report. Press the **Enter.**



9. After printing or saving, press **Enter** returns to *Print Journal Report*. Press **Back**. The next screen gives option to audit the records or not. Do not audit the records unless the user is authorized to mark records as audited. Press Enter to Audit or press Return not to audit.
10. Press Back returns to *Electronic Journal* menu.

TERMINAL CONFIGURATION REPORT

It is highly recommended that this report be printed and saved after initial setup of ATM, and each time changes are made to terminal configuration.

1. Navigate via *Management Functions* > *Diagnostics (2)* > *Terminal Status (1)* > ***Configuration Summary (4)***.

2. On the *Configuration Summary* report, press the **Print**, **Save To File**, or **Email** to record the report. The next screen will request confirmation to Print, Save, or Email report. Press **Enter.**

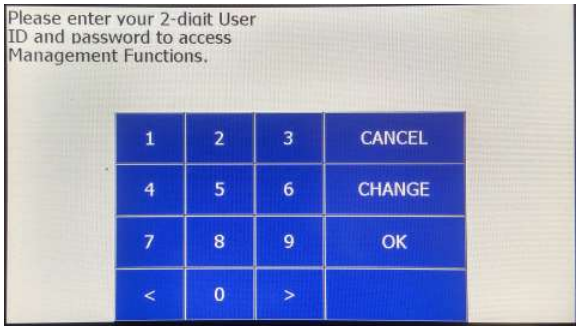
3. After printing, saving, or emailing, press the **Enter** returns to the *Configuration Summary* report. Press the **Back** 3-times returns to *Management Functions* menu.

ACCESS (RSP)

Login

1. On the ATM's Rear Service Panel (RSP), press the blue bar that says, "Press here to login".

2. Enter user ID (00) and password (1234). Press the **OK**.



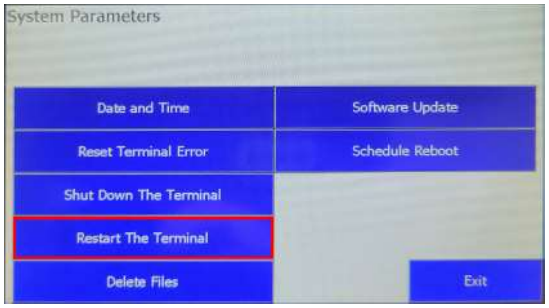
CHANGE USER PASSWORDS

Change password(s) via (RSP) *Main Menu* > *Password Maintenance* > ***Change User Password***. This function allows the currently logged-in user to change their password. On the next screen, DO NOT enter the user ID. For example, the master user login is (00) + (password). Enter only new password. On the second screen, Verify the password.

RESTART / SHUTDOWN TERMINAL

Restart terminal via (RSP) *Main Menu* > *Systems Parameters* > ***Restart the Terminal*** . This function reboots the terminal.

Shutdown terminal via (RSP) *Main Menu* > *Systems Parameters* > ***Shutdown the Terminal***. This function powers down the terminal operating system. When prompted that shutdown is complete, turn power switch to the off (**O**) position.

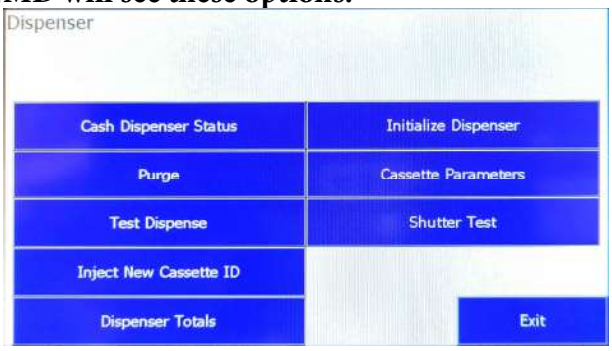


DIAGNOSTICS

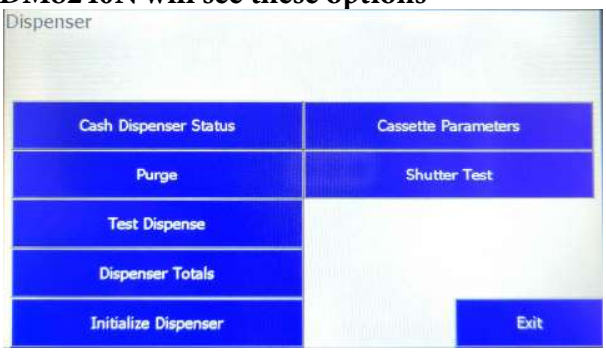
Purge dispenser via (RSP) *Main Menu* > *Diagnostics* > *Dispenser* > ***Purge*** . This instructs the dispenser to remove any notes (jams) in the feed path.

Perform a test dispense via (RSP) *Main Menu* > *Diagnostics* > *Dispenser* > ***Test Dispense***. This instructs the dispenser to dispense a minimum of one note from each installed cassette into the reject cassette.

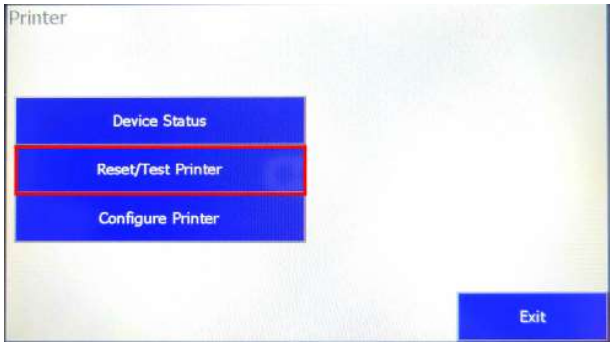
****NMD will see these options.****



****CDM8240N will see these options****

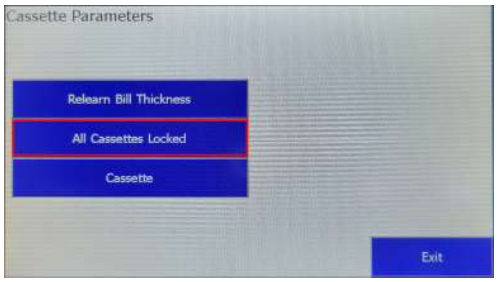


Test or reset printer via (RSP) *Main Menu* > *Diagnostics* > *Printer* > ***Reset/Test Printer***. This instructs receipt printer to re-initialize and perform a test print.

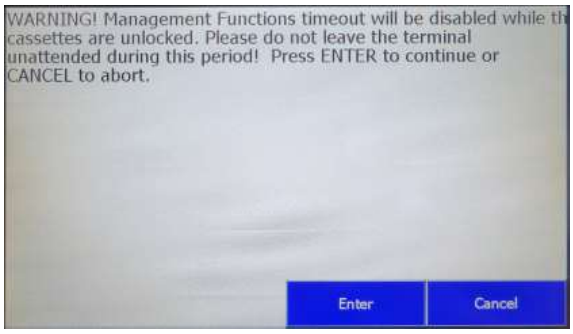


NMD100 DISPENSER ONLY: MULTIPLE AMOUNT (DENOMINATION)

1. Set denomination allows user to enter the type of document in the cassette, such as cash ($10, $20) or non-cash (coupons).
2. Verify cassettes are locked in the dispenser. Navigate via (RSP) *Main Menu* > *Cassette Setup* > *Cassette Parameters.* Menu should read *'All Cassettes Locked'*.
3. Check cassettes are lock by gently pulling on the cassettes, if all cassette are locked, go to step-7.

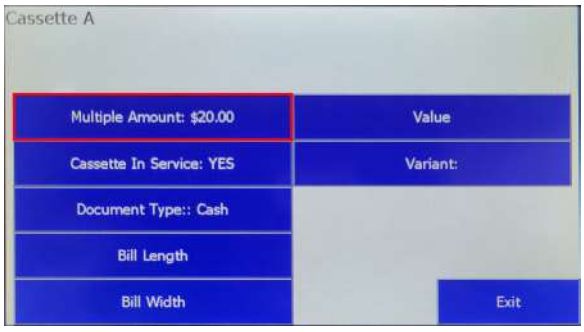


4. If a cassette is not locked, re-seat cassettes properly then press **'All Cassettes Locked'**.
5. The dispenser will unlock all cassettes and present warning message. Pull on cassettes, all should be unlocked. Re-seat the cassettes. Should hear the diverter click twice.



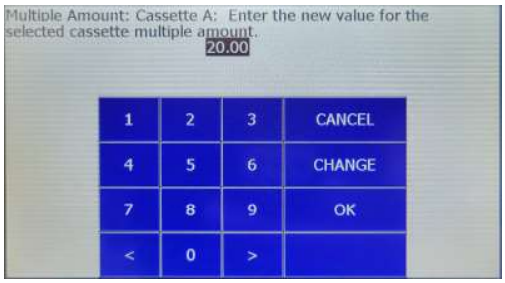
6. Press **'All Cassettes Unlocked'** to change the cassette's status to lock. Will receive message verifying the locked cassettes. Press **Enter**.

7. Press **Cassette**. On next screen, select a **Cassette.** Press **Multiple Amount:**.



8. Remove cassette from dispenser. Press **Enter**.
9. Add notes to the cassette, (see NMD100 Currency Load section). Replace Cassette in dispenser. Press **Enter**.
10. Will see 'Operation in Progress'. Dispenser picks a note from the cassette and place in the Reject cassette.

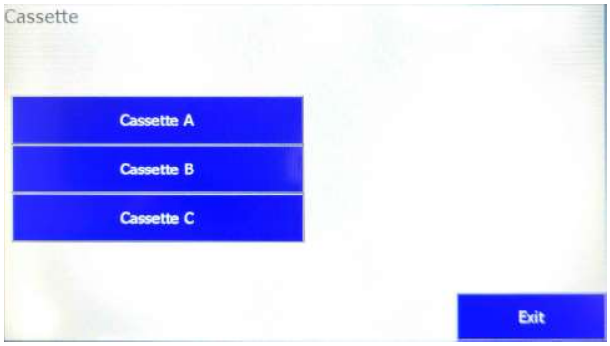
11. Enter the Multiple Amount. Press **OK.**



12. Press **Exit.** Select next cassette to change denomination.
13. Or press **Exit** until you see the *Main Menu*.

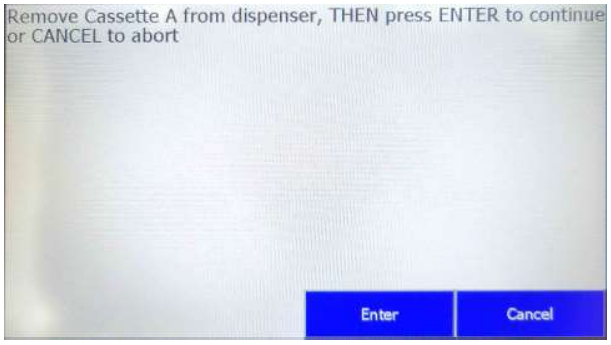
CDM8240N DISPENSER ONLY: DENOMINATION

1. Denomination allows user to enter the type of document in the cassette, such as cash ($10, $20) or non-cash (coupons).
2. Navigate via (RSP) *Main Menu* > *Cassette Setup* > *Cassette Parameters* > *Cassettes.* Select a Cassette.

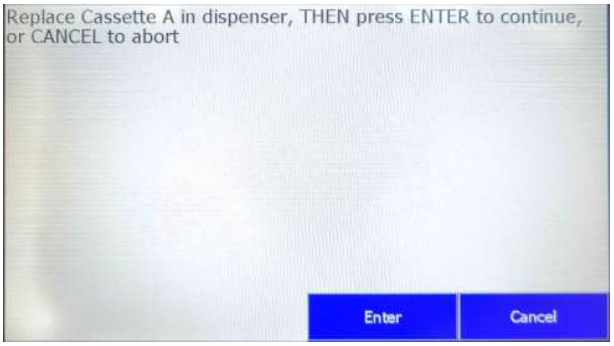


3. Select **Denomination:**

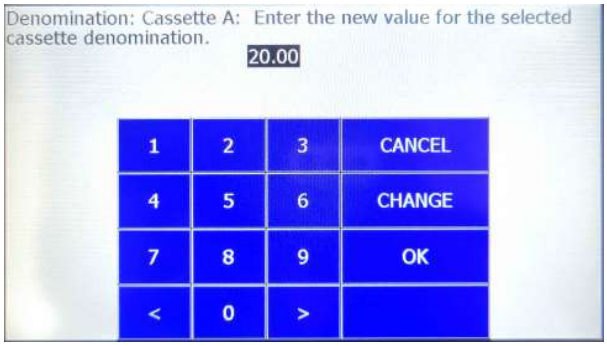
4. Remove the selected cassette from the dispenser then press **Enter** to continue.



5. Add Notes, (see **8240N Currency Load** section). then replace the cassette in the dispenser then press **Enter.**



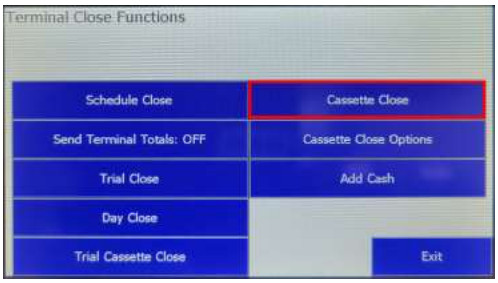
6. The dispenser will pick a note from the selected cassette and place in reject vault.
7. Enter the denomination and press **OK**.



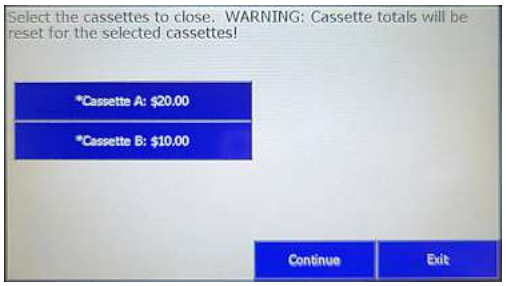
8. Press **Exit**, then select next cassette.
9. Select the next cassette to change the denomination, or press **Exit,** until user get to *Main Menu*.

CASSETTE CLOSE FUNCTIONS

1. Navigate to *Terminal Close Functions* > **Cassette Close**.

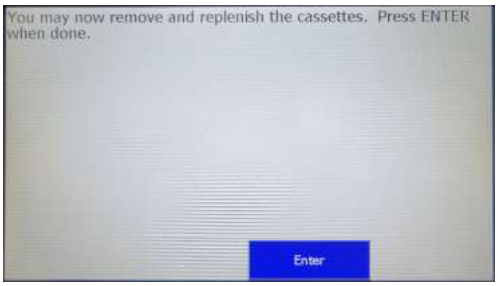


2. Select desired cassettes to close. Selected cassettes have an asterisk symbol. No asterisk means cassette not selected. Press **Continue**.

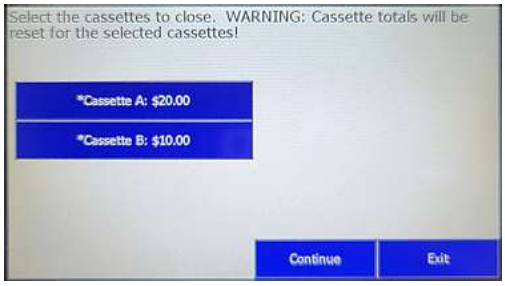


3. Cassette close report will be displayed on screen. Before printing, pull side pin on printer and move printer to up position.
4. Press **Print** or **Save To File** to record the report.

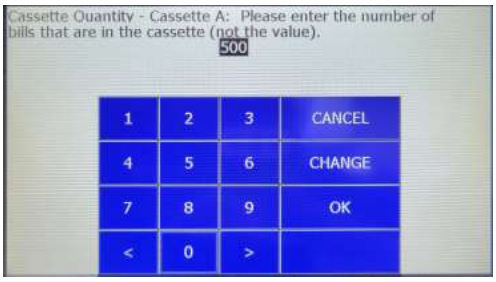
5. When report has printed or saved, press **Exit**. Read the warning message, press **Enter**.
6. Remove all selected cassettes.
7. For NMD-100 dispensers, goto (**NMD-100 Currency Load**) section below. Do not overfill cassette.
8. For CDM8240N dispensers, goto (**CDM8240N Currency Load**) section below. Do not overfill cassette.
9. After the replenishing the cassettes, press **Enter**.



10. **NMD-100** dispenser will LOCK the cassettes, press **Enter**.
11. **NMD-100** and **CDM8240N**, select the other cassettes to close. Press **Continue**.



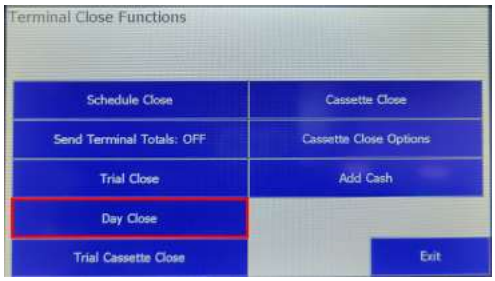
12. Enter the number of notes added to the cassette. Press **OK**. The next keypad opens for the next selected cassette.



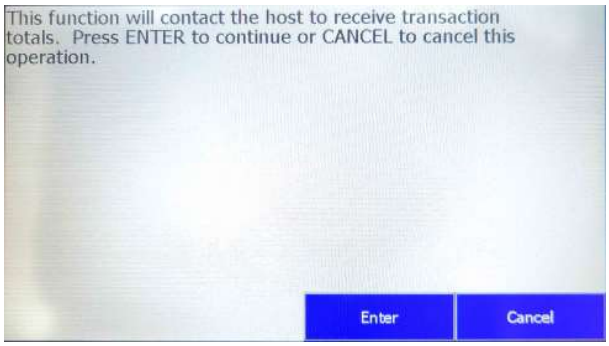
13. Screen displays the *Trial Cassette Close* report. Before printing, pull side pin on printer and move printer to up position.
14. Press **Print** or **Save To File** to record the report. Press **Exit,** return to *Terminal Close Functions*.

CLOSE FUNCTIONS - DAY CLOSE

1. Perform Day Close via (RSP) *Main Menu*> *Terminal Close Functions* > **Day Close**. This option is used to complete daily balancing of the ATM with the processor. Totals are cleared and counting begins for the next business day.



2. The next screen shows the ATM will contact the host. Press **Enter**.

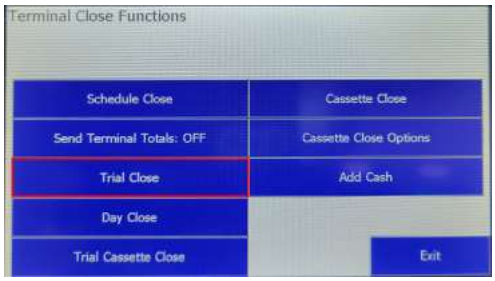


3. Next screen displays **Contacting Host, please wait**.
4. The **Day Close** report opens.

5. Before printing, pull side pin on printer and move printer to up position.
6. Press **Print** or **Save To File** to record the report. Press **Exit,** return to *Terminal Close Functions*.

CLOSE FUNCTIONS - TRIAL DAY CLOSE

1. Perform Trial Close via (RSP) *Main Menu* > *Terminal Close Functions* > ***Trial Close***. This function completes the daily balance of the ATM with the Host Processor, but totals are not cleared.

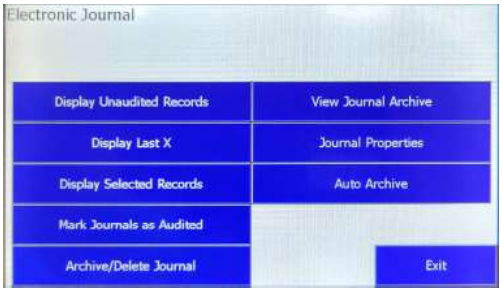


2. The next screen shows the ATM will contact the host. Press **Enter**.
3. Before printing, pull side pin on printer and move printer to up position.
4. Press **Print** or **Save To File** to record the report.

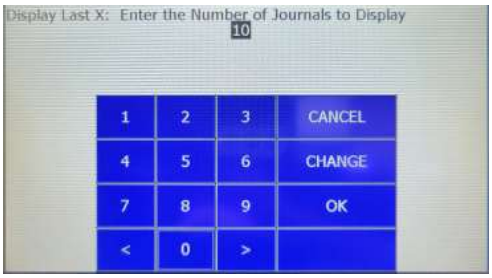
5. Press **Exit** twice returns to the *Management Function* menu.

JOURNAL FUNCTIONS

1. This function allows user to view/print audited or unaudited journal entries.
2. Print **Last X** via (RSP) *Main Menu* > *Journal* > ***Display Last X***. For example, entering the number 50 will allow user to view the last fifty transactions or events that occurred. Results can be sent to receipt printer or saved to a USB drive.

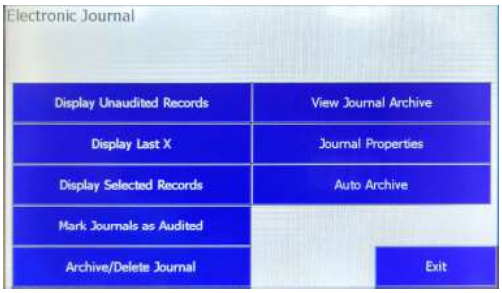


3. Use the keypad to enter the number of journals to display. Press the **OK**.



4. Before printing, pull side pin on printer and move printer to up position.
5. Press **Print** or **Save To File** to record the report.

6. After printing or Saving, press **Exit** returns to *Print Journal Report*.
7. **Display Unaudited Records** allows user to view, print, and archive journal entries.
8. Navigate via (RSP) *Main Menu*> *Journal* > ***Display Unaudited Records***.



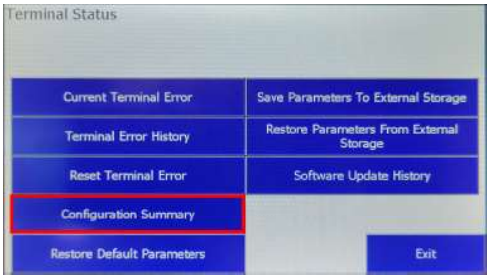
9. Next screen shows building report.
10. Before printing, pull side pin on printer and move printer to up position.
11. Press **Print** or **Save To File** to record the report.

12. After printing or saving, press **Exit** twice.

TERMINAL CONFIGURATION REPORT

This summary is a comprehensive report of current terminal configurations and hardware status information. Triton recommends printing or saving the report after initial ATM setup, and each time changes are made to terminal configuration.

1. Navigate via (RSP) *Main Menu* > *Diagnostics* > *Terminal Status* > ***Configuration Summary***.

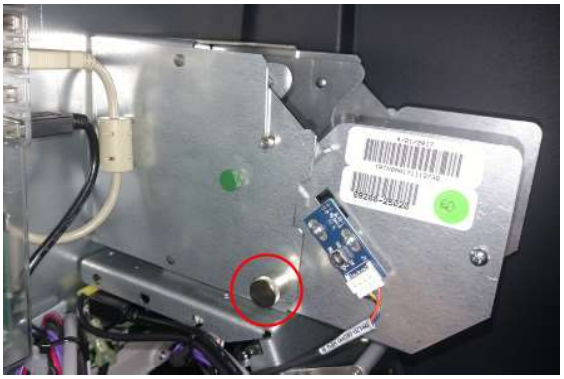
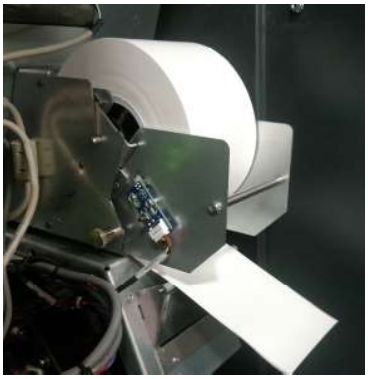
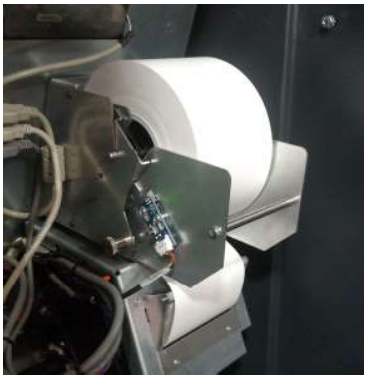


2. On the *Configuration Summary* report, press **Print**, or **Save To File** to record the report.

3. After printing, or saving, press **Exit** 3-times to return to Main Menu.

REPLENISH RECEIPT PAPER

1. With the unit powered on, open the top cabinet door.
2. Remove the green screw from the left side of receipt printer.
3. Remove receipt paper roll and spindle from accessories.
4. Place the new paper roll on the spindle. Ensure paper feeds from the bottom of the roll.
5. Place the paper roll into the printer bracket.
6. Pull receipt paper out and tear off. Ensure all adhesive has been removed from paper roll.
7. Insert the edge of the paper into the printer take-up slot. The printer will automatically grip and pull receipt paper into the paper path.
8. Perform a test print via *Management Functions* > *Diagnostics (2)* > *Printer (6)* > ***Reset/Test Printer (2)***.
9. When using the RSP, the presenter is turned off. Pull the plunger **RED** circle *Left Image*, and pull the printer up to lock position.
10. On the RSP, select *Diagnostics* > *Printer* > ***Reset/Test Printer***.

UNLOCK BUSINESS HOURS ELECTRONIC LOCK

The electronic lock combination consists of six digits. Upon arrival, the combination is set at the factory default setting of 1-2-3-4-5-6. Lock beeps after each key pressed. Lock beeps twice after final digit, and the 4-second open period begins. Follow the steps below:

1. Enter the six-digit combination. If successfully entered, the lock will beep twice.
2. After lock is opened, the door may be opened. Open door by lifting up on the lever under the tab on the vault door. The bolt will retract when door is opened on the swing bolt style lock.

Invalid code entry - Lock will beep three times if combination is entered incorrectly. Repeat steps 1 - 2.

UNLOCK LEVEL 1 ELECTRONIC LOCK

The electronic lock combination consists of six digits. Upon arrival, the combination is set at the factory default setting of 1-2-3-4-5-6. Lock beeps after each key pressed. Lock beeps twice after final digit, and the 4-second open period begins. Follow the steps below:

1. Enter the six-digit combination. If successfully entered, the lock will beep twice.
2. Turn the outer dial clockwise to the open position within four seconds.
3. After lock is opened, the door may be opened.

Invalid code entry - Lock will beep three times if combination is entered incorrectly. Repeat steps 1 - 3.

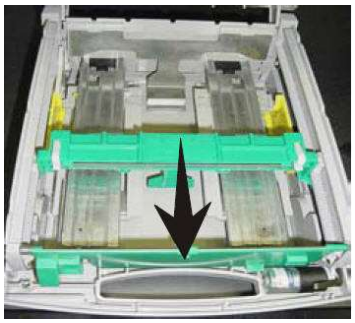
LOCK/ UNLOCK CASSETTES
(NMD100 ONLY)

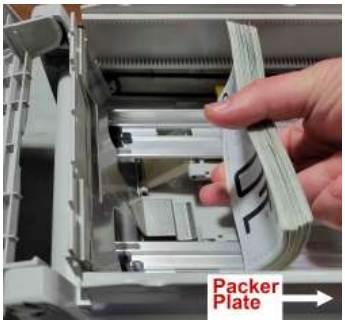
1. Unlock the cassettes via the Management Functions: *Terminal Configuration (6)* > *Cassette Setup (4)* > *Cassette Parameters (5)* > ***All Cassettes Locked*** is unchecked. Will receive a warning message, press **Enter**. A second Warning Message opens. Press **Enter**.
2. Unlock the cassettes via (RSP): *Main Menu* > *Cassette Setup* > *Cassette Parameters* > *All Cassettes Locked.* The dispenser will unlock all cassettes and present warning message. Selected cassettes have an asterisk (*).

NMD100 CURRENCY LOAD

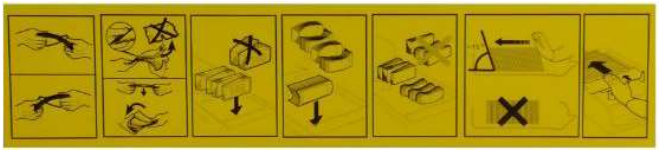
1. Remove the reject cassette. With power applied the terminal the reject count resets to zero.
2. Use the cassette key to unlock the cassette. Simultaneously press the green release button, Yellow arrow *Left image*, and lift the lid. Remove any rejected notes on top, *Center image*, and under green flap, *Right image*.

3. Close the lid and the green button to pop out and use the cassette key to lock the cassette.
4. Insert the reject cassette fully into the dispenser.
5. Remove a cassette and place one hand underneath to support the cassette as you pull it from the dispenser.
6. Use the cassette key to unlock the cassette.
7. Open the cassette by simultaneously pressing the green release button and lifting the lid.
8. Pull the packer plate to the front of the cassette (toward the handle), *Left Image*.
9. Place the currency into the cassette, *Center Image*.
10. If currency has a slight curve, insert the currency with the curve facing away from packer plate, *Right Image*.





11. Push the packer plate against the notes.
12. Level the notes. Single notes must not protrude from the bundle. Make sure the bundle leans towards the rear of cassette. See Yellow label on cassette lid for currency.



13. Do not overfill the cassette with the RED and **Green** fill line. The *Left* and *Center* image show notes in the RED (overfill) area. *Right* image show notes properly filled in the **Green** area.

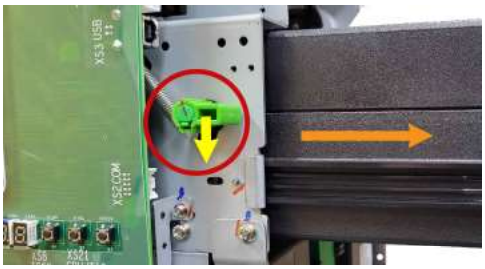
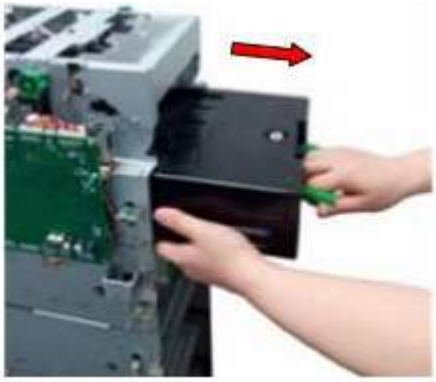
14. If cassette does not have the RED and **Green** fill line. There should be about one inch space between the end of the packer plate and the end of the note guide rails in bottom of cassette. If you can see the indented hole in the bottom guide rails that is about one inch, *Left Image*.
15. Push packer plate against the currency. Extended the white pawls on each side of packer plate, *Right Image*.

16. Close the cassette lid securely. Press firmly, **RED** arrow. The release button should pop out, which allows the lid to mate cleanly with the cassette body. Verify the right side of the cassette is closed properly. Lock the cassette with the cassette key.

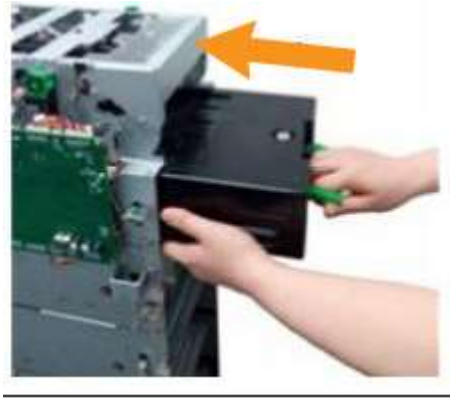
17. Use the handle to slide the cassette and fully insert it into the dispensing mechanism.
18. Repeat all steps for the remaining cassettes.
19. Continue with Cassette Close or other procedure via Management Functions or RSP Main Menu.

Reject Vault:

1. Grab the cassette handle and press the **GREEN** lever on **Note Transport** frame, *Left Image*.
2. Place one hand underneath to support the **Reject Vault** as you pull it from the dispenser, *Center Image*.
3. Insert cassette key and turn it clockwise to unlock the cassette, *Right Image*.

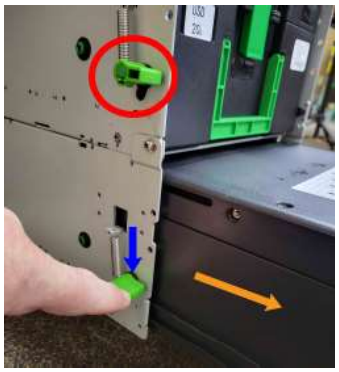



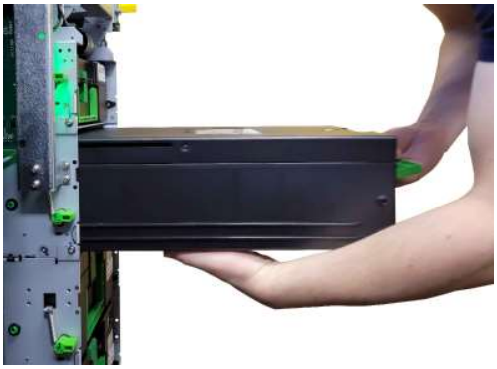
4. Unlatch the **GREEN** latch and open the **Reject Vault**. Remove the notes from both bins, *Left Image*.
5. Close the lid and latch the **GREEN** latch, *Center Image*. Insert Reject Vault fully into dispenser, *Right Image*.

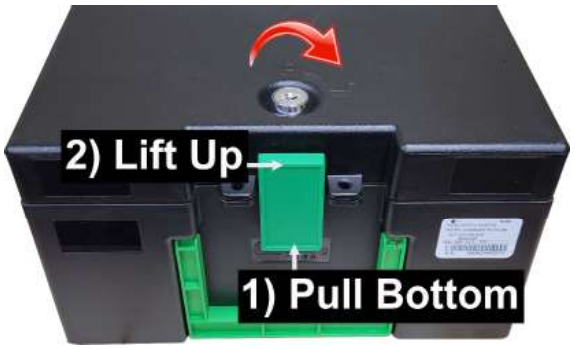


Cassette Load:

1. Grab the cassette handle and press the **GREEN** lever on Feed Channel frame, *Left Image*.
2. Place one hand underneath to support the cassette as you pull it from the dispenser, *Center Image*.
3. Unlock the cassette, *Right Image*, Unlatch the latch and open the cassette. *Right Image*.



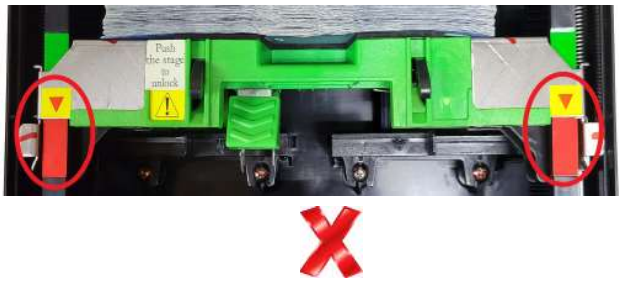




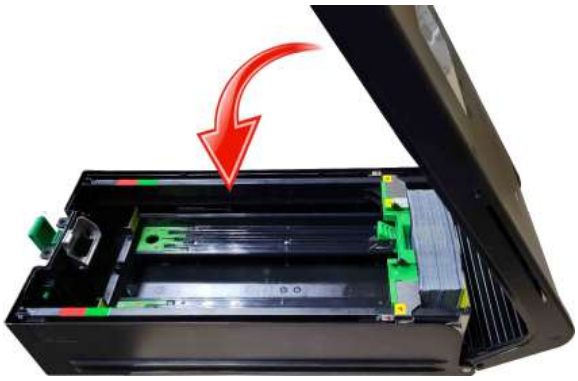
4. Pull the pressure plate toward the handle until it locks in place, *Left Image*.
5. Place the stacked currency into the cassette. Verify the concaved side faces the cassettes front gate, *Center Image*.
6. Curved notes with the concaved side facing the pressure plate will cause high reject rates, *Right Image*.

7. Release the pressure plate and ensure the notes are stacked evenly on both sides.

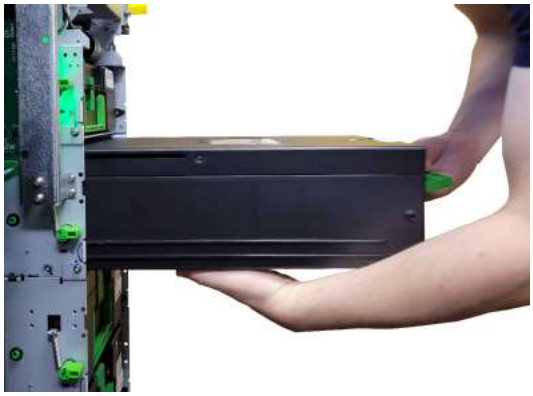
8. The **RED** arrows on the pressure plate point to the **GREEN** area, *Left Image*. If it is in the **RED** area, *Right Image*, remove notes until it s in the **GREEN** area, *Right Image*.



9. Close the cassette lid securely, **RED** arrow, *Left Image*. Lock the cassette with the cassette key, *Right Image*.



10. Hold the handle and support the bottom of the cassette and fully insert it into the dispenser.



11. Repeat the **Cassette Load:** section for the other cassettes.
12. After completing the last cassette, continue with **Cassette Close** or other procedure via Management Functions or RSP Main Menu.

End of Procedure