TECHNICAL BULLETIN

PARTS-ORDER KEYPADS AND ALL ATMS MANUFACTURED ON OR AFTER OCTOBER 04, 2024 WILL HAVE THE T10 EPP WITH R2A FIRMWARE

1. Due to a PCI change, EPP removal detection switches are no longer required. Triton has implemented new EPP firmware 414-0737 R2A to ignore the removal detection switches.
2. Activation is no longer required on T10 EPPs ordered after October 4, 2024, either as a spare part, or on a new or refurbished ATM. This includes an initial installation, or removing and reinstalling an R2A supported T-10 EPP in the field
3. Keypad switch brackets are no longer required on Traverse units utilizing the T10 EPP with 401-0737 R2A firmware.
4. Field upgrade firmware for current T10 EPPs will be released at a later date.

Users can identify the updated keypads in the following locations:

EPP Label

PCI-5 T10 KEYPAD	
USA1212-5910 R1A	**Cryptera Part Number**
4-80046	**PCI Approval Number**
414-0737 R2A	**SOFTWARE**
T10	**EPP**

Terminal Configuration Summary and
Keypad Device Status

```
*** Keypad ***

Device Status: 66 (The device is online.)
Serial Number: 36819899
Version Number: 414-0737 R2A
```

Triton Connect version numbers report

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Keypad
Device Status: 66 (The device is online.)
Serial Number: 36819899
Version Number: 414-0737 R2A
```

-New part numbers:

- 09200-05140 Keypad Assembly | English - US Keys | T10 PCI-5 EPP | 03016-05140
- 09200-05240 Keypad Assembly | Canada (French/English Keys) | T10 PCI-5 EPP | 03016-05240

If you have questions regarding this Technical Bulletin, please contact Technical Support at 1-228-575-3100, option 3 or toll free in the U.S. / Canada 1-800-259-6672, option 3. Visit www.triton.com for additional information. For all ATM parts, repair, and training needs, visit www.atmgurus.com.

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